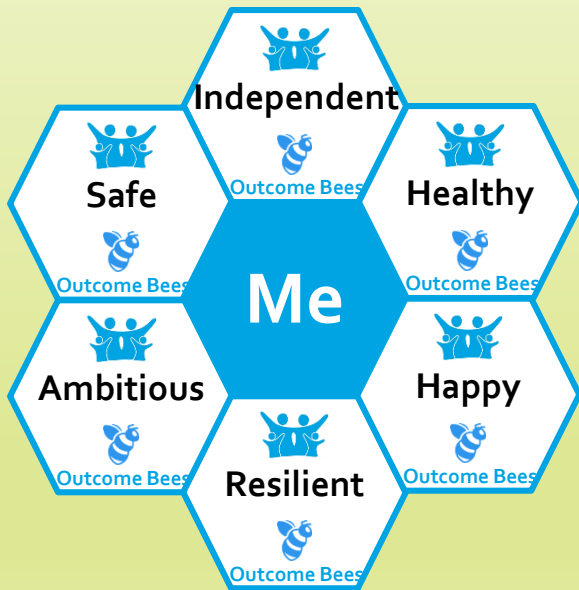


Performance report



Hertfordshire

covering the period
April 2020 – March 2021

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The numbers of FFAs undertaken across Hertfordshire have reduced in the last 12 months owing to the series of lockdowns over the year. 856 assessments were finalised, which include 1,934 children.



Intensive Family Support teams (405) and schools / school partnerships (241) led on the majority of FFAs.

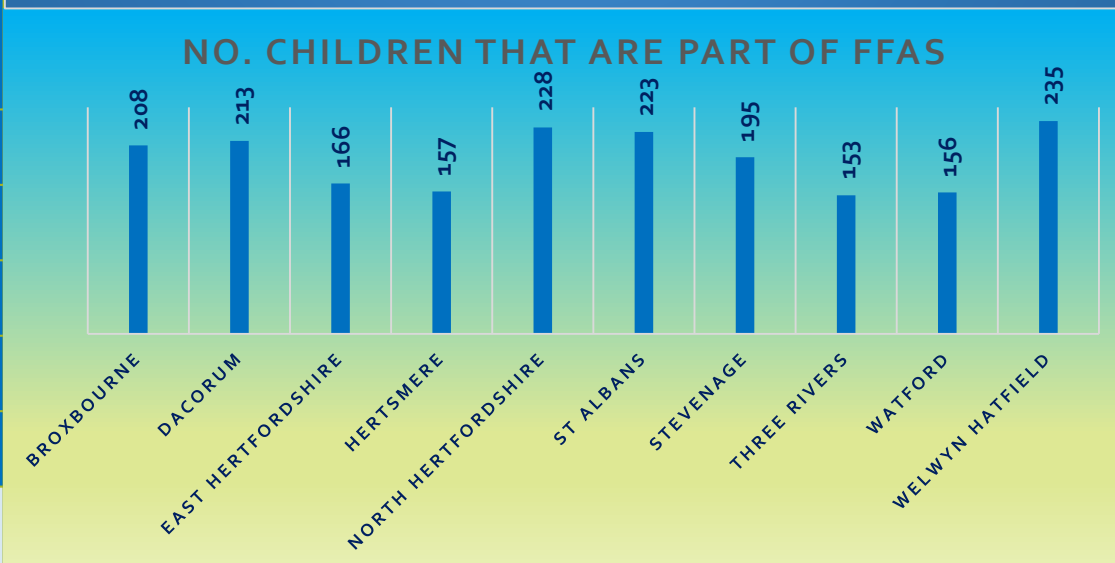
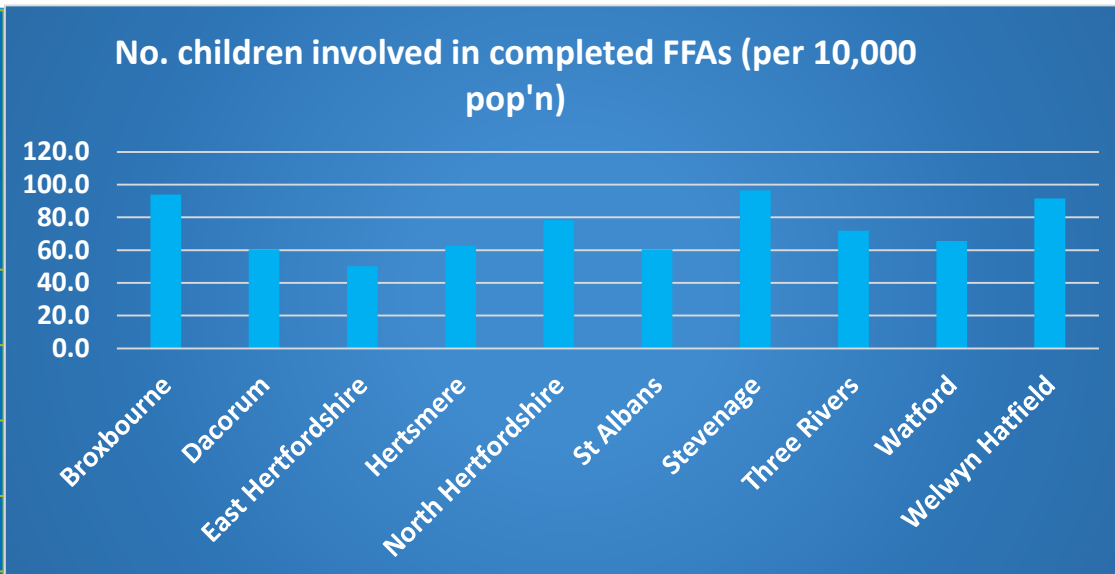


Between April 2020 and March 2021, 778 children were supported through 'short term work'. In these instances, shorter early help interventions are found to be more appropriate. These can be for stand alone support or can form part of a FFA. Completed short term work interventions result in the continuation of support by services at an appropriate level.

Families First Assessments (Mar 2020 – Apr 2021)

No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000 (2019 Mid Year Estimates)
Broxbourne	208	93.9
Dacorum	213	60.5
East Hertfordshire	166	50.1
Hertsmere	157	62.7
North Hertfordshire	228	78.2
St Albans	223	60.4
Stevenage	195	96.5
Three Rivers	153	71.8
Watford	156	65.7
Welwyn Hatfield	235	91.5
TOTAL	1,934	71.0



Families First Assessments (FFA) finalised

By lead agency and district (based on figures reported on 22/4/2021)

DISTRICT	Carers in Herts	VCS (CHEXS)	Counselling Services	Family Centre Service	Early Years provider	FF Triage / Co-ordinator	Intensive Family Support	School / ESC / School Partnership	VCS (For Baby's Sake)	YC Hertfordshire	TOTAL
Broxbourne	1	9		10		13	41	16			90
East Hertfordshire	1			8	2	14	36	17		1	79
Stevenage				4		12	26	23	15		80
North Hertfordshire			3	5		11	37	36	12		104
Dacorum	2					8	44	36	2	3	95
St. Albans	1			5		5	26	53		7	97
Welwyn Hatfield	3			4		6	52	27	11		103
Hertsmere	2			4		8	40	13		2	69
Watford	1			2		4	61	6	1		75
Three Rivers				2		5	42	14	1		64
TOTAL	11	9	3	44	2	86	405	241	42	13	856

Presenting needs and outcomes



94% of FFAs include at least one member of the family with a mental health and / or an emotional wellbeing need. Over 60% of FFAs include issues about domestic abuse & family conflict, education (attendance issues / exclusions) and other health & wellbeing.



The most frequently recorded primary needs for children are undiagnosed mental health / emotional wellbeing concerns and family relationships.



The outcome success rate following the completion of FFAs for the period between January and December 2020 was 74%. 14 % of families disengaged or withdrew consent; however it is often found that much has been achieved prior to disengagement. 12% of FFAs result in cases being stepped up for support from Specialist & Safeguarding Services.

Presenting needs (family level) in completed FFAs

% of cases with each need by district (Comparison to 12 months earlier: Red = + 5 ppts, Green = - 5 ppts.)

DISTRICT	Children in need of help	Mental health / emotional wellbeing	Drug & Alcohol misuse	Sexual Health	Other health and wellbeing	Education	Out of work	Money Issues	Housing	Domestic Abuse / family conflict	ASB / Crime	Young Carer	Neglect	Number of cases
Broxbourne	22.2	92.2	27.8	6.7	55.6	62.2	55.6	60.0	57.8	71.1	26.7	10.0	8.9	90
East Hertfordshire	12.7	94.9	19.0	2.5	72.2	77.2	59.5	44.3	43.0	64.6	19.0	10.1	7.6	79
Stevenage	52.5	92.5	33.8	5.0	61.3	62.5	61.3	53.8	56.3	80.0	18.8	20.0	11.3	80
North Hertfordshire	41.3	96.2	27.9	9.6	67.3	75.0	42.3	39.4	40.4	77.9	19.2	16.3	11.5	104
Dacorum	22.1	91.6	23.2	4.2	69.5	65.3	52.6	48.4	36.8	62.1	13.7	5.3	10.5	95
St. Albans	14.4	90.7	20.6	1.0	62.9	62.9	56.7	47.4	23.7	59.8	13.4	9.3	4.1	97
Welwyn Hatfield	41.7	94.2	23.3	1.9	51.5	50.5	36.9	39.8	40.8	68.9	14.6	16.5	8.7	103
Hertsmere	37.7	95.7	20.3	14.5	60.9	62.3	44.9	40.6	37.7	69.6	17.4	15.9	8.7	69
Watford	84.0	98.7	30.7	12.0	57.3	46.7	38.7	33.3	41.3	73.3	24.0	9.3	6.7	75
Three Rivers	81.3	93.8	28.1	3.1	57.8	59.4	51.6	46.9	39.1	76.6	20.3	4.7	3.1	64
TOTAL	39.0	93.9	25.4	5.8	61.7	62.6	49.8	45.4	41.5	70.1	18.5	11.9	8.3	856

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Grand Total
A low income family	7	5	4	2	2	8		4		3	35
Inability to afford a number of food and clothing items	2										2
Living in poor or overcrowded housing / homelessness	22	14	3	10	4	5	15	2		10	85
NEET	1		1	2		2	2				8
ADHD/ASD	11	19	21	4	17	17	10	1	1	12	113
Behaviour	20	13	11	17	23	18	18	14	20	26	180
Bereavement	2	7		1		2		5	1		18
Parent/Carer deceased			1				1				2
Child previously missing		2		1		1				1	5
Child with mental ill health or emotional well-being issues (undiagnosed)	14	23	23	17	26	40	23	75	77	20	338
Child/Young Person alcohol and/or substance misuse										1	1
Child/Young Person being bullied	1						1				2
Child/Young Person bullying	2	1									3
Child/Young Person developmental delay	2	3	3	3	5	2	2	1		4	25
Child/Young Person ill health, complex health needs & multiple disabilities	7	3	9		5	5	3		2	5	39
Child/Young Person involved in anti-social behaviour	1		2				1				4
Child/Young Person learning disability		2	2	3	5	1	2	1	2	4	22
Child/Young Person mental ill health (diagnosed)	5	7	5	2	4	9	3		3	3	41
Child/Young Person physical disability	1	1	1		1		3		1	1	9
Child/Young Person school attendance below 90%	6	13	3	6	8	6	4	3		9	58
Child/young person Self Harming	1	1	1	1	1			1		1	7
Child/Young Person underage sexual activity or unsafe sexual behaviour					1				6	1	8
Domestic violence/abuse	12	8	1	1	37	2	32			23	110
Educational needs	5	14	9	3	6	3	4	1	2	4	51
Emotional harm	10	12	9	6	13	8	17	2	4	9	90
Family Breakdown				2			1			1	4
Family relationships	23	28	18	30	24	23	18	18	1	44	227
Missing education/absent	6	3	1	6	3	4		4	5	3	35
Neglect	5	1	2	5	5	6	6	5	6	5	46
Parental mental ill health issues (diagnosed)	5		4								9
Parental/Carer disability	1										1
Parental/Carer ill-health or longstanding limiting illness	2			1							3
Parenting capacity	1										1
Physical harm			3	6	3	1	2		5	1	21
Risk of FGM				1							1
Risk of radicalisation								1			1
Sexual Exploitation					1						1
Sexual harm				2	1						3
Social Isolation	1	1	1		1	1					5
Teenage Pregnancy		2									2
Transition				1				1	1	2	5
Young Carer	2	4	1	8	1	1	3		1	10	31
Grand Total	208	213	166	157	228	223	195	153	156	235	1,934

Primary presenting identified need recorded for adults (FFAs)

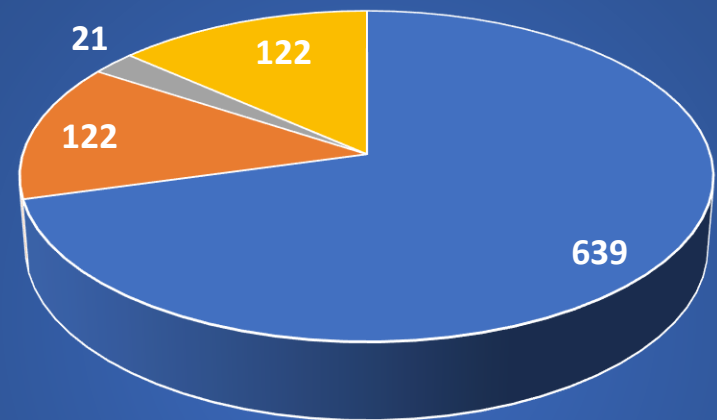
	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Grand Total
A low income family	3	5	2	1	3	5				4	23
Inability to afford a number of food and clothing items	2							1			3
Living in poor or overcrowded housing / homelessness	15	1	4	6	2	6	8	1	3	5	51
NEET	1										1
No one in the family is in work		4	2					2		1	9
ADHD/ASD					1						1
Behaviour							1				1
Bereavement	1	6	1	2	1			2	1		14
Parent/Carer deceased									1		1
Child with mental ill health or emotional well-being issues (undiagnosed)				1				2			3
Child/Young Person alcohol and/or substance misuse									1		1
Child/Young Person ill health, complex health needs and multiple disabilities					2						2
Child/Young Person mental ill health (diagnosed)								2	1		3
Child/Young Person physical disability									1		1
Domestic violence/abuse	19	13	10	8	36	13	41	15	16	28	199
Emotional harm					2						2
Family Breakdown	8	14	10	8	9	15	5	9		4	82
Family relationships	3	2	2	5	3		1	4		4	24
Missing education/absent	1										1
Parent carer Learning disability	1		1	1		1	1			2	7
Parental alcohol and/or substance misuse	5	6	2	3	4	4	4	1	8	5	42
Parental conflict	1										1
Parental mental ill health issues (diagnosed)	18	13	12	4	10	6	5	12	14	14	108
Parental mental ill health or emotional well-being issues (undiagnosed)	10	11	19	9	23	20	8	2	7	13	122
Parental/Carer disability	1	6	1	1	2	1	5		1	1	19
Parental/Carer ill-health or longstanding limiting illness	2	5	4	7	2	3	2		3	6	34
Parental/Carer involvement in anti-social behaviour	1		1								2
Parenting capacity	25	26	12	31	41	32	28	39	42	40	316
Partner with mental ill health or emotional well-being issues	2	3	6		6	4	2	4	2	1	30
Physical harm							1				1
Social Isolation	1	1	2	4	1		1				10
Grand Total	128	155	111	100	177	137	138	104	104	149	1,303

FFA closure/outcome: April 2020 – March 2021

By District

DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Step up	TOTAL	% success
Broxbourne	53	13	6	11	83	69%
East Hertfordshire	47	5	2	13	67	72%
Stevenage	78	19	2	21	120	66%
North Hertfordshire	70	14	4	18	106	69%
Dacorum	110	20	2	11	143	78%
St. Albans	62	9	2	16	89	71%
Welwyn Hatfield	76	14	0	12	102	75%
Hertsmere	47	9	1	4	61	78%
Watford	50	10	1	7	68	75%
Three Rivers	46	9	1	9	65	72%
TOTAL	639	122	21	122	904	72%

Hertfordshire FFA outcomes



- Successful outcome (s)
- Disengaged / consent withdrawn
- Moved away from county
- Step up

Family feedback from FFA closures

Child & young person and Parent / carer feedback for 12 months to 31 March 2021)

Children & Young People FFA feedback						
	Strongly agree	Agree	Disagree	Strongly disagree	TOTAL RESPONSES	% Agree or strongly agree
<i>Support offered worked well</i>	69	106	2	0	177	98.9
<i>Things have improved</i>	64	103	3	1	171	97.7
<i>I am more confident to change things</i>	58	105	1	0	164	99.4
<i>Help received was the right help</i>	64	103	1	0	168	99.4
<i>I know where to get the right help in the future</i>	64	106	1	0	171	99.4

Parent / Carer FFA feedback						
	Strongly agree	Agree	Disagree	Strongly disagree	TOTAL RESPONSES	% Agree or strongly agree
<i>FFA helped me understand what was working well</i>	29	17	0	0	46	100.0
<i>Support offered worked well</i>	29	16	0	0	45	100.0
<i>Things have improved and working well</i>	23	21	0	1	45	97.8
<i>I am more confident in my ability to change things</i>	22	20	0	0	42	100.0
<i>The services involved were the right ones</i>	25	19	0	0	44	100.0
<i>I know where to go to get the right help in future</i>	31	15	0	0	46	100.0

Family feedback – what went well

Child & young people's feedback for 12 months to 31 March 2021

A caring person that was able to listen to me.
Activity packs during lock-down.
A says that he like the support as it helped him feel more confident about going to school
A said she enjoyed the sessions.
A enjoyed me coming to visit her and spending time with me.
Although times were hard at this precise moment I felt FIW tried her hardest to find groups for me to attend.
FIW came over regularly too and was always friendly and willing to find out ways to support me and my family, I will miss her.
D advised that the lady he has been speaking to in counselling has really helped..
D reported spending one to one time with FIW and their outing at Winter Wonderland held at IFST Office
enjoy creating arts and crafts and receiving gifts from the Lord Mayor.
Don't know. The skip yeah. We have got the living room back and we have more space and places to put other stuff.
E stated that she is enjoying school and feels happy in her new home.
Ehas spoken of enjoying spending family time with his mum and brother doing family activities.
Enjoyed the counselling sessions - everything else was as before
Enjoyed work sessions with C
Enjoying time and play with Mummy
E stated "I liked all of it", Ethan then said I particularly liked the board games and doing the work sessions with me.
"everything"
Everything is so much better than it was, but there are still issues.
I feel good about everything now.
I have a new home and my own bedroom for my own space.
I have my own bed and can play with my toys with my mummy.
I know my mum was receiving help from some lady and she was helping to get some food for us as mum couldn't go out.
I know where to go if I need support x 2
I liked doing all the cooking and making rainbow biscuits
I like seeing Mrs P every week as I can talk about my feelings and she gives me things to do to help.
I like the crafts and baking activities that were delivered by Fionna during lockdown.
I liked having someone to talk to every week
I liked how the work sessions were offered and felt that I could talk to C, she was really nice. X 2
I liked knowing that there is different types of help for me.
I liked making my volcano picture
I liked speaking to K and doing my wishes and feelings.
'I liked that I was able to talk to S and play games".
I now realise my coping mechanisms and if I'm having a bad day I know that I can talk to my parents about it.
I was glad to have some one to talk to, who listened to all my worries and concerns.
It helped me to realise my emotions are normal
J spoke of the reward chart going well and as a result of his good behaviour he was looking forward to going to MacDonald's as a treat.
Learning more about how I keep myself safe and getting an advance experience with sex education which I missed out last year due to Covid.
Liked the crafts and meeting F in school for one to one sessions.
Mummy seems better
Not sure, but my mum now talks to school.
Now having parents who treat me nicely
Support to get a house. I am improving in school.
The fun activities we did, and seeing our parents make positive changes
The support helped my mum to help me. I like my school and my house.
Very happy with new home, feel more settled and safe
We talked about lots of ways to control my angry outburst and one was to watch funny clips on the internet or watch a funny film. If I am at school I will count to 10 or walk away from annoying people.

Family feedback – what went well

Parent / carer feedback for 12 months to 31 March 2021

- "I learnt about the bath, book and bed routine, we do that now and it helps. You taught me to set up payment plans without leaving them so they come back and bite me. I am feeling more confident to take Leo out by myself, the park trip helped."
- "When children services got involved I saw huge progress with my housing circumstances, I will be forever grateful to my worker"
- "The homelessness prevention support really helped strengthen my case and finally I felt I was being listened to by housing"
- activity packs for family
- Contact with IFST worker discussing issues when they came up and how to problem solve.
- Courses, and work with L. The IDA has helped a lot and made me feel more safe and secure with DA. L always listened to me and supported me. I feel I have built up stronger relationships with the school while working with L
- Elise was out on a walk with Leon so I was unable to gain her views.
- E said that she was thank you for my support and spoke of feeling able to engage more with others and accepting help. E and thanked me for my perseverance, particularly around her initial anxiety.
- Everything has improved and ive been listened to
- Feel support helped me and my family thank you
- Having someone to help when I didn't know where to go or getting no response.
- I felt comfortable working with my worker.
- I felt my worker was down to earth easy to talk and get along with .
I fully trusted her
I felt confident that she gather the right support for my family
the children liked Fiona and trusted her.
- I felt supported to be able to voice the concerns I had for my children and the impact it was having on me and my family. I feel more confident now.
- I felt that i had someone that i could ask for help. If i needed to speak to someone FSW could help me
- I found it really helpful the support and the way it was delivered in a manageable way.
- I found the service very helpful for myself as when I felt anxious or even angry I could contact my support worker (L) and i would be able to discuss the issue and that then I could go on to deal with that issue reasonably...I've found my voice again through having Lisa she was always full of encouragement and praise even when I felt that I didn't deserve it...One thing I struggled with was where would C go to school etc and how hard it easy that would be for himself and me... I now don't worry , L has put me in contact with everyone that I need for that and has helped me find a school placement which for a mother is a big load off my chest...
I'm sad to lose my support worker but I know that I can go on and do what I need to do without her and that another family out there needs her help..
Thankyou L without you things weren't just so easy and I've found myself again and I'm ever so grateful for that...
- I really appreciated all the help V offered and it was good to be able to talk to someone who did not judge me.
I do feel that there are still things I need help with but understand why the case is closing, doesn't mean I agree with it.
- I really liked the FIW's reliability, non-judgemental and friendly approach with the whole family.
- It helped with supporting me so that I wasn't over whelmed, liked how it was planned and structured. Adapted to this and now have structure and routine in place for the children.
Attended an online work session this morning and was very good and enabled Sharon to reflect on what she could do for her self care.
- Parenting advice and support.
- R feels that the service has been helpful in receiving targeted advice to help improve the family situation.
- S was easy to work with, she has a friendly approach and enable to build a good rapport with myself and the children. S put me and my family at ease, she was open and has a natural caring persona.
- The help was good especially with Logan if I didn't have the help he wouldn't be where he is. Leyland had needs at the time but that was getting there.
- S gave a clear action plan and followed through with it, everyone involved including professionals knew where they stood, in terms of the responsibilities and completing actions to support the family.
- Well informed support, good signposting to appropriate courses and services. Regular contact was maintained throughout the process and support was available when needed.

Family feedback – what could be changed

Feedback during the 12 months to 31 March 2021

Make the support longer

not really, but at the beginning when we had a home visit, I felt under scrutiny and felt "I've done nothing wrong, " the people were nice though who came to the house." A said: "It would have been good if the Family Centre could have facilitated groups for other Dad's and put people going through the same thing in contact."

I FELT THERE WASN'T ANYONE ALLOCATED SPECIFICALLY TO ME AT THE BEGINNING.

signal caused problems with meetings but since moving into my house that has not been a problem

Not children service but housing yes. They need to communicate with tenants better and have a better communication system in place.

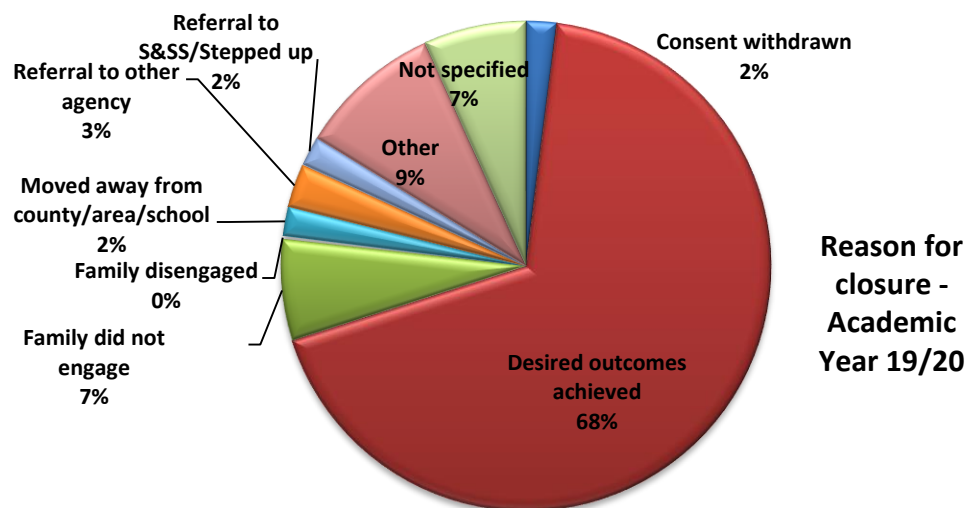
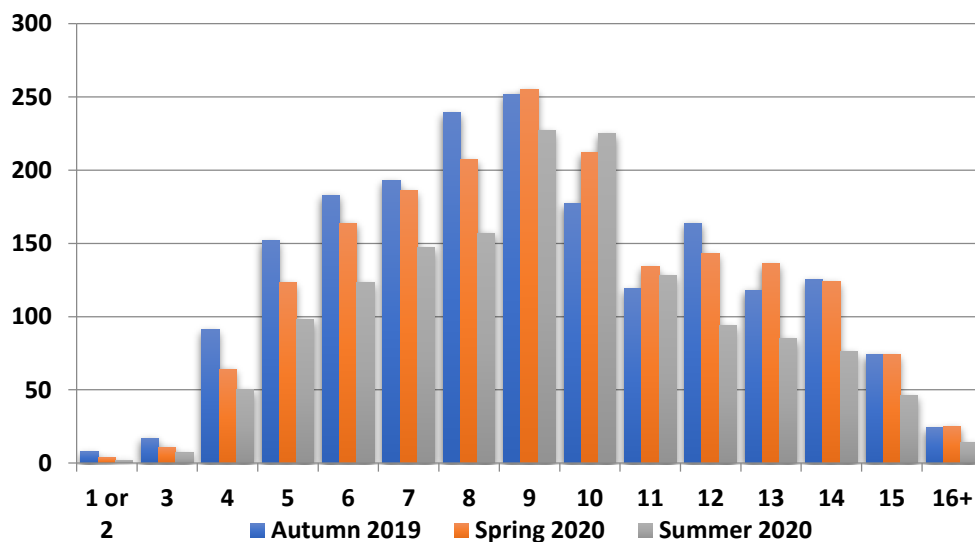
No, the only difficulty was not be able to invite the worker into my home.

Perhaps we could have tried mediation earlier.

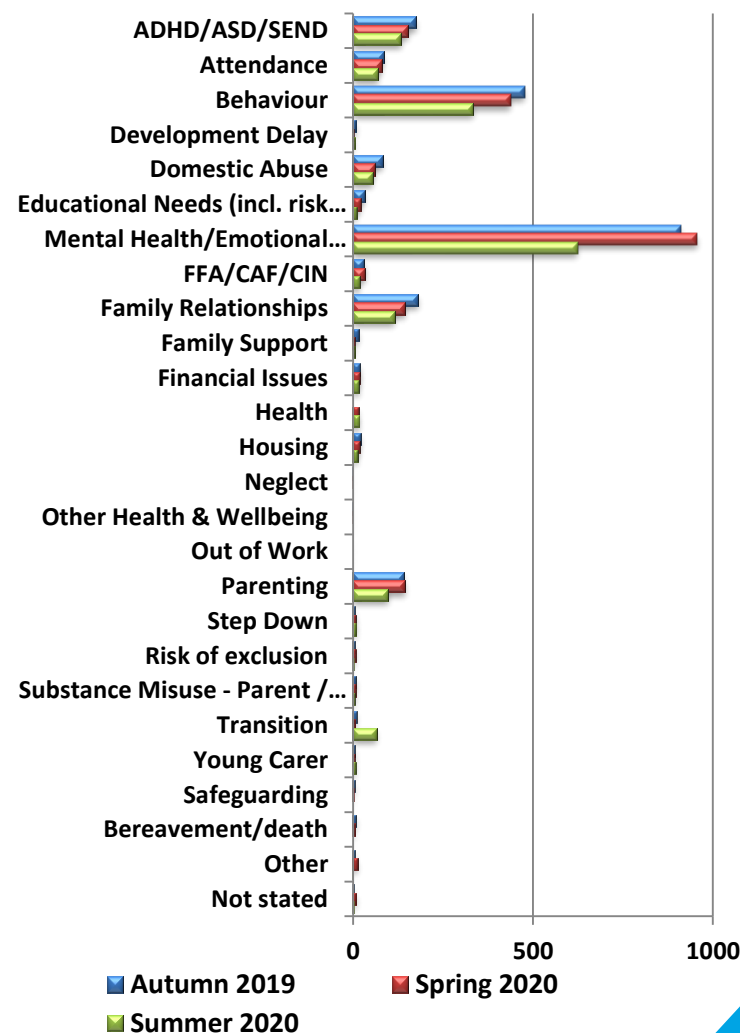
I didn't want to shut the case

Local School Partnerships 2019-2020 Academic Year

Age of child - Academic Year 19/20



Primary Need - Academic



Presenting needs recorded for children & young people supported by Short Term work

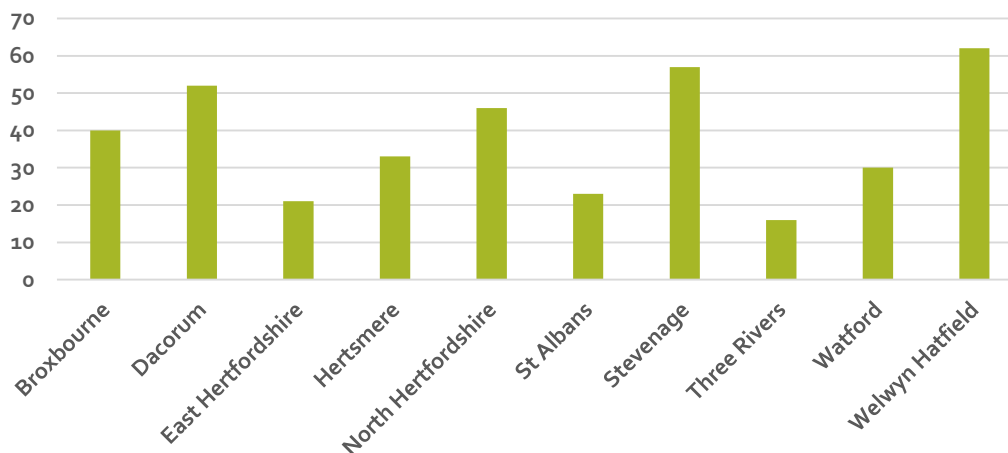
PRESENTING NEED	Broxbourne	Dacorum	East Herts	Hertsmere	North Herts	St. Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	TOTAL	%
Young Carer	8	4	12	5	20	15	17	5	11	21	118	15.2
CSE	2	0	1	1	0	0	0	0	0	0	4	0.5
Parenting	4	41	0	11	15	8	13	3	6	19	120	15.4
Social isolation	1	4	2	4	5	2	6	3	0	1	28	3.6
Traveller / Refugee	0	0	0	0	2	0	0	0	0	8	10	1.3
Child mental health/ emotional wellbeing	22	90	8	25	41	63	22	25	20	70	386	49.6
Child challenging behaviour	9	35	1	12	17	24	6	9	10	9	132	17.0
Parental mental health / emotional wellbeing	12	20	3	10	18	20	9	10	4	10	116	14.9
Child drug & alcohol abuse	3	3	1	0	0	1	3	0	0	0	11	1.4
Parental drug & alcohol abuse	4	3	0	3	10	2	0	1	0	0	23	3.0
Health Acute	0	0	0	1	2	0	2	0	0	1	6	0.8
Health & Community support	2	4	1	0	6	1	1	0	0	1	16	2.1
SEND / ADHD / ASD	7	43	1	10	20	70	9	6	4	17	187	24.0
Sexual health	4	0	1	0	1	0	2	0	0	0	8	1.0
Education concerns	8	65	5	20	16	46	13	5	6	21	205	26.3
Out of work	2	3	1	0	0	0	0	1	1	0	8	1.0
Risk of NEET	0	4	0	0	0	2	4	1	1	0	12	1.5
Financial concerns	15	21	4	1	12	6	2	4	2	7	74	9.5
Housing	32	30	14	16	14	5	5	2	7	21	146	18.8
Healthy relationships (young people)	7	9	2	5	9	2	6	3	0	7	50	6.4
Inter family conflict / family breakdown / mediation	6	23	1	9	17	14	9	3	3	13	98	12.6
Domestic Violence / Abuse	6	15	0	2	5	5	5	2	4	11	55	7.1
Behaviour at home	12	29	0	10	10	20	16	7	2	16	122	15.7
Anti-Social behaviour	2	0	0	1	1	0	4	0	0	3	11	1.4
Bullying	1	2	1	0	0	0	0	0	0	3	7	0.9
Neglect	5	1	0	0	2	2	0	0	0	0	10	1.3
TOTAL STW	58	183	36	50	65	141	56	39	43	107	778	

Child Protection Plans (at 14 February 2021)

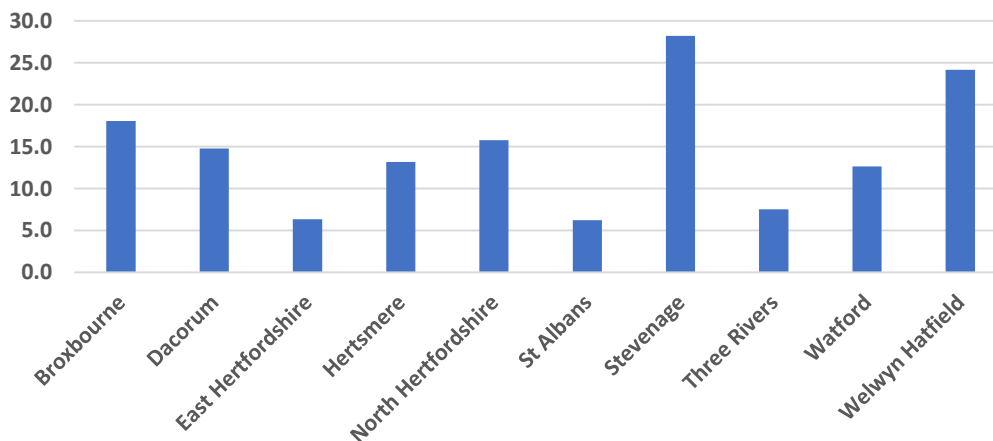
Child Protection Plans by District

District	Count of CP Plans	Children per 10,000 (2019 Mid Year Estimates)
Broxbourne	40	18.0
Dacorum	52	14.8
East Hertfordshire	21	6.3
Hertsmere	33	13.2
North Hertfordshire	46	15.8
St Albans	23	6.2
Stevenage	57	28.2
Three Rivers	16	7.5
Watford	30	12.6
Welwyn Hatfield	62	24.1
Other	17	
TOTAL	397	

No. children with CP Plan



Children with CP Plan per 10,000 0-17 popn.



Practitioners trained on EHM (to March 2021)

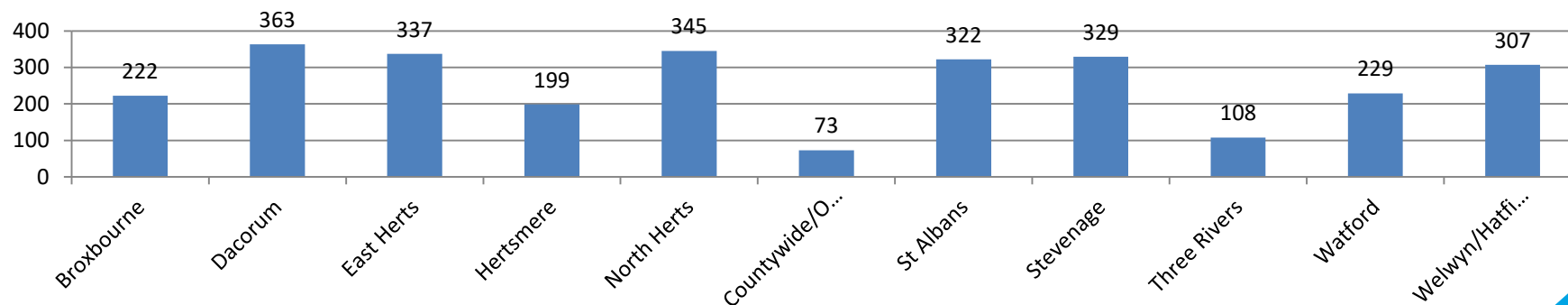
By District & Agency

Number of practitioners external to HCC trained by District	Rolling Total
Broxbourne	222
Dacorum	363
East Herts	337
Hertsmere	199
North Herts	345
Countywide/Out of County	73
St Albans	322
Stevenage	329
Three Rivers	108
Watford	229
Welwyn/Hatfield	307
Total	2834

District/Agency	Total
Early Years	233
Family Centre	232
Education	1479
Education Support Centre	80
LSP	165
Health	419
Housing/District Council	76
Voluntary	48
Justice & Crime Prevention	28
Countywide/Out of County	73
DSPL	1
Total	2834

Staff with HCC email address trained : 475

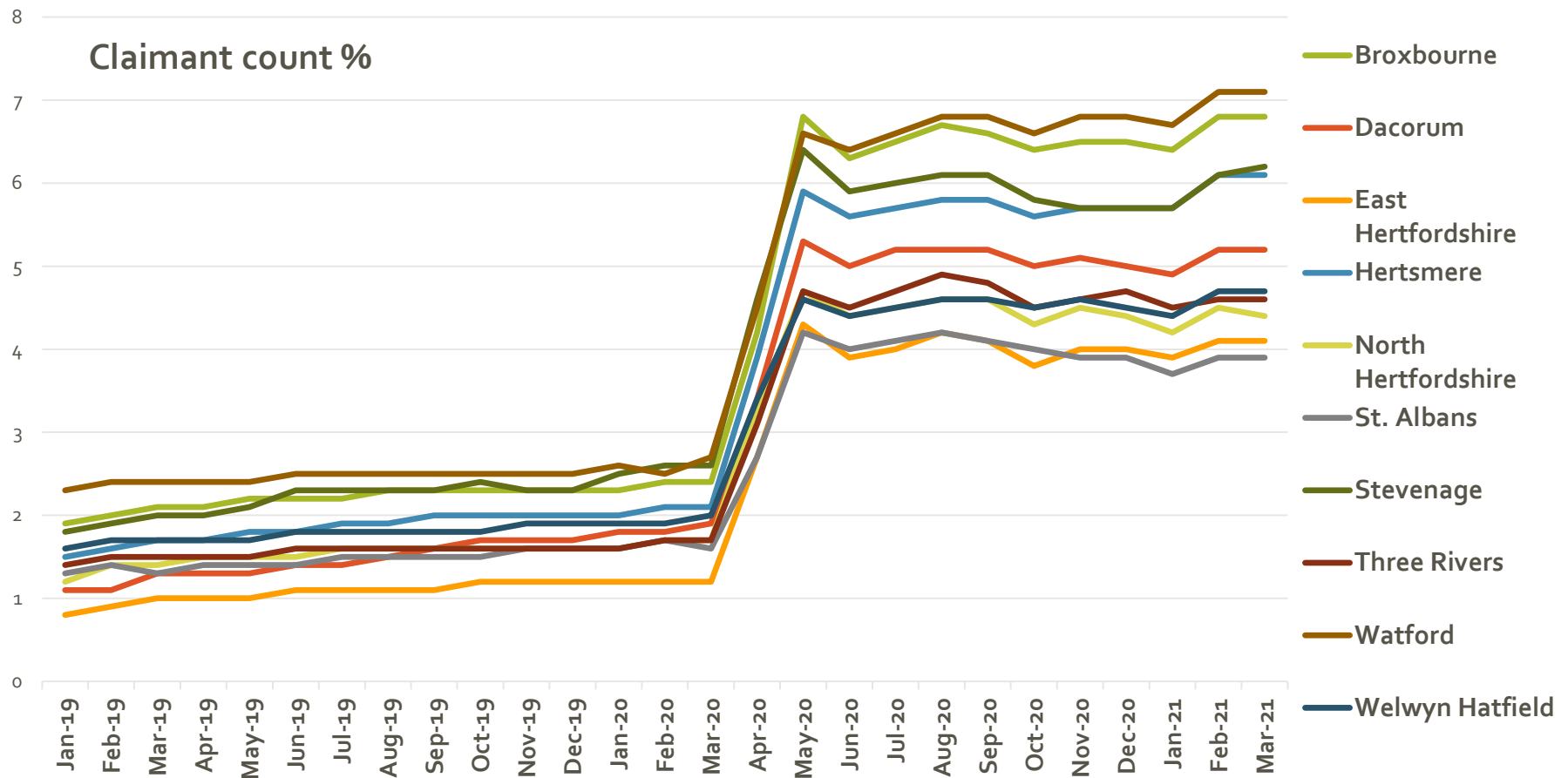
Number of practitioners (external to HCC) trained by District (since Sept 2016)



Claimant count % (not seasonally adjusted)

By District – January 2019 – March 2021

(county increase from 1.9% - 5.2% between March 2020 & March 2021)



Watford has the highest rate as of March 2021 at 7.1%; the lowest is St. Albans at 3.9%. The rate for 18-24 year olds is 8.3% (March 2021); this was 2.7% in March 2020.

Public Health Outcomes Framework (2017-20 indicators)

By District (wider determinants of health)



Wider determinants of Health indicator	Period	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Hertfordshire	England
B03 - Pupil absence	2018/19	4.77%	4.85%	4.24%	5.16%	4.33%	4.20%	5.23%	4.31%	4.47%	4.41%	4.56%	4.73%
B08a - Gap in the employment rate between those with a long-term health condition and the overall employment rate	2019/20	9.5% pts	7.5% pts	12.2% pts	8.1% pts	12% pts	5.6% pts	9.5% pts	17.9% pts	22.3% pts	4.3% pts	10.6% pts	10.6% pts
B08d - Percentage of people aged 16-64 in employment	2019/20	77.1%	79.1%	78.5%	84.2%	81.7%	76.2%	81.8%	80.1%	76.3%	81.9%	79.6%	76.2%
B12a - Violent crime - hospital admissions for violence (including sexual violence) per 100,000	2017/18 - 19/20	59.2	30.7	32	27.7	49.7	26.4	86	28	36.7	54.8	40.5	45.8
B12b - Violent crime - violence offences per 1,000 population	2019/20	24.7	21.1	17	22.2	20.3	17.8	34.7	15.9	28.9	23.6	22.2	29.5
B12c - Violent crime - sexual offences per 1,000 population	2019/20	1.4	1.8	1.1	1.5	1.5	1.6	2.7	1.3	2.7	2	1.7	2.5
B13a - Re-offending levels - percentage of offenders who reoffend	2017/18	25.5%	21.4%	31.2%	26.9%	25.5%	28.3%	36.9%	24.8%	30.0%	29.3%	27.6%	29.1%
B14a - The rate of complaints about noise (per 1,000)	2018/19	4.7	2.5	3.1	4.9	5	4.2	2.7	5.2	6.7	7.3	4.6*	6.8*
B17 - Fuel poverty	2018	7.5%	2.7%	7.3%	7.6%	7.8%	6.9%	7.4%	7.4%	8.5%	8.3%	7.6%	10.3%
B01b - Children in absolute low income families (under 16s)	2018/19	11.2%	8.8%	6.2%	8.1%	8.4%	8.6%	12.3%	7.2%	9.9%	9.2%	8.5%	15.3%
Deprivation score (IMD 2019)	2019	18	13	8.2	13.9	11.6	8.3	19.7	9.9	15.4	14.2		21.7
1.15ii - Statutory homelessness - households in temporary accommodation (per 1,000)	2017/18	11.4	1.4	0.4	3.6	1.2	1.5	2.3	1.4	4.5	2.2	2.7	3.4

RAG rankings differ for counties / UAs & Districts

* Modelled for synthetic value

Data from Public Health Outcomes Framework <https://fingertips.phe.org.uk/profile/public-health-outcomes-framework/data>