

Performance report



Hertfordshire

July 2022 – June 2023

www.hertfordshirefamiliesfirst.org.uk

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The number of FFAs finalised in the 12 months to the end of June 2023 was 690, which included 1,644 children. 30.3% of children supported are non White British. 15.2% of children had an EHCP.



Intensive Family Support teams (377) and schools / school partnerships (189) led on the majority of FFAs.



Between July 2022 and June 2023, 1,581 children were supported using 'short term work' interventions. Family Centres provided support to 3,613 families using the Family Centre workflows during the same period.

Presenting needs and outcomes



82% of FFAs include at least one adult member of the family with a health need. Over 69% of FFAs include issues about child health, Family relationships and education concerns.



The most frequently recorded primary needs for children are unmet mental health / emotional wellbeing needs, behaviour and family relationships.

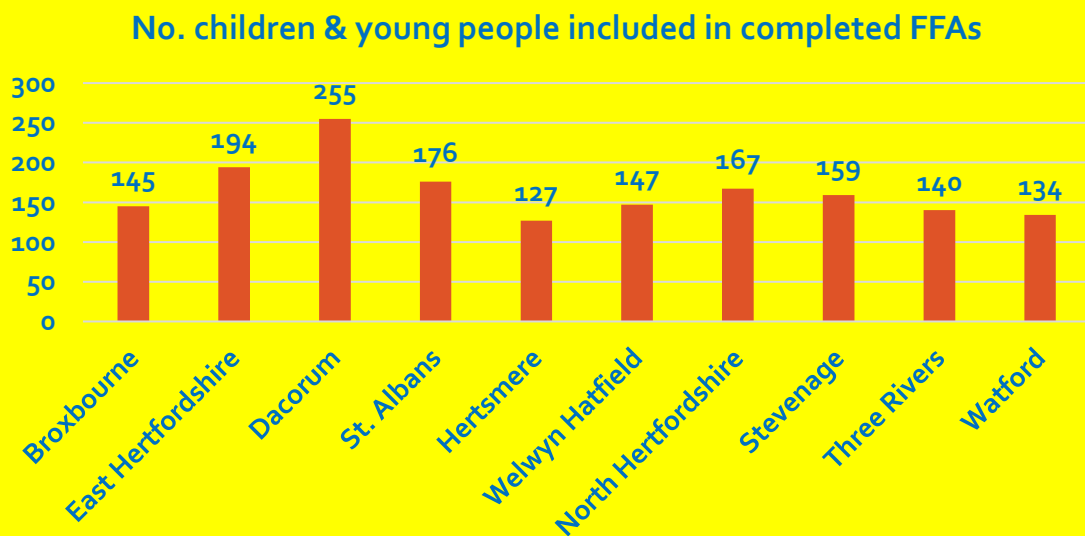
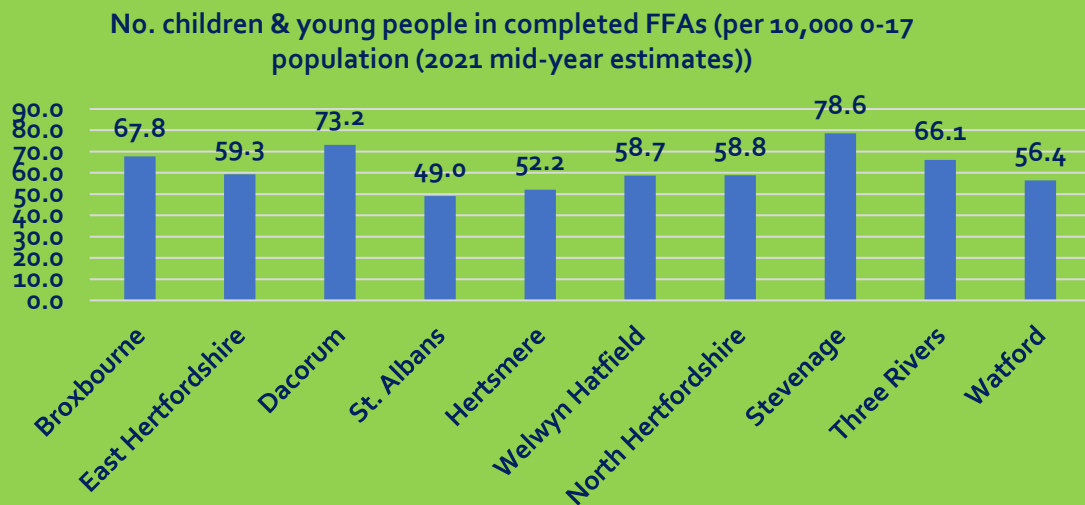


The outcome success rate following the completion of FFAs for the period between April 2022 and March 2023 was 75%. 15% of families disengaged or withdrew consent; however it is often found that much has been achieved prior to disengagement. 10% of FFAs result in cases transferred to LCS for support from Specialist & Safeguarding Services.

Families First Assessments (July 2022 – June 2023)

No. of children in completed FFAs

<i>District</i>	No. Children	Children per 10,000 (2021 Mid Year Estimates)
Broxbourne	145	67.8
East Hertfordshire	194	59.3
Dacorum	255	73.2
St. Albans	176	49.0
Hertsmere	127	52.2
Welwyn Hatfield	147	58.7
North Hertfordshire	167	58.8
Stevenage	159	78.6
Three Rivers	140	66.1
Watford	134	56.4
Hertfordshire	1,644	60.9



Families First Assessments (FFA) finalised

By lead agency and District / Borough



	Carers in Herts	Child Development Centre	Early Years' setting	VCS (CHEXS)	Family Support Service	SFPT	FF Panels / FF Triage	Homeless Prevention Team	Intensive Family Support	School / ESC / School Partnership	Services for Young People	For Baby's Sake	TOTAL
<i>Families</i>													
Broxbourne	1			3	9	2		3	27	14		1	60
East Hertfordshire			1		5	5	2	1	53	14		1	82
Dacorum	2	1			2	1	2	1	59	37		4	109
St. Albans			1		4		2	1	28	42		2	80
Hertsmere					3	1	1	2	37	11		2	57
Welwyn Hatfield					1		1	2	30	14		4	52
North Hertfordshire			1		7	1	2		29	22		2	64
Stevenage					6	1	3	4	31	23		4	72
Three Rivers			1		1			1	37	8	1	4	53
Watford					3		1	5	46	4		2	61
TOTAL	3	1	4	3	41	11	14	20	377	189	1	26	690

Families First Assessments (FFA) finalised

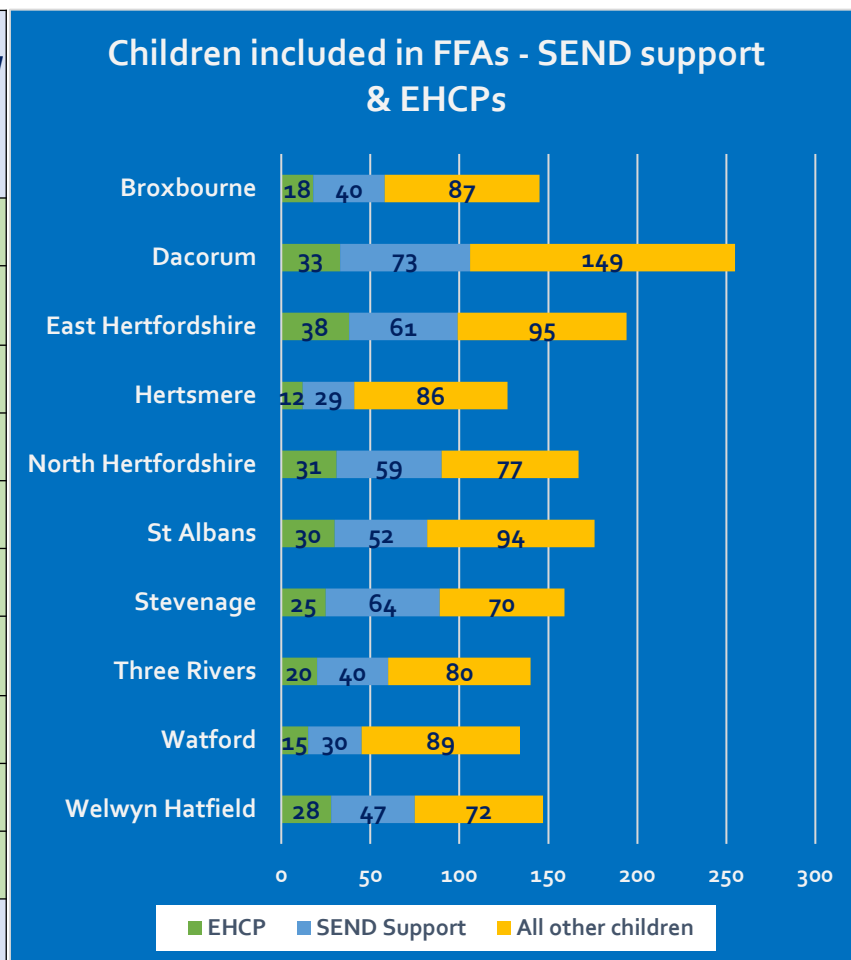
By Quarter & District / Borough



	Apr - June 2022	July - Sept 2022	Oct - Dec 2022	Jan - March 2023	Apr - June 2023	<i>Total</i>
Broxbourne	24	8	14	13	25	70
East Hertfordshire	12	26	17	25	14	93
Dacorum	34	25	30	30	24	151
St. Albans	16	15	19	24	22	99
Hertsmere	17	12	20	12	13	73
Welwyn Hatfield	15	10	11	15	11	66
North Hertfordshire	22	15	25	14	10	100
Stevenage	20	17	17	17	21	89
Three Rivers	10	17	8	16	12	60
Watford	18	15	18	22	11	71
TOTAL	188	160	179	188	168	872

FFA – SEND SUPPORT & EHCP needs (All children & young people): April 2022 – March 2023

	EHCP	SEND Support	All other children	Total	% EHCP / SEND Support
Broxbourne	18	40	87	145	40.0
East Hertfordshire	38	61	95	194	51.0
Dacorum	33	73	149	255	41.6
St Albans	30	52	94	176	46.6
Hertsmere	12	29	86	127	32.3
Welwyn Hatfield	28	47	72	147	51.0
North Hertfordshire	31	59	77	167	53.9
Stevenage	25	64	70	159	56.0
Three Rivers	20	40	80	140	42.9
Watford	15	30	89	134	33.6
Hertfordshire	250	495	899	1,644	45.3



Families First Assessments (FFA) finalised

By children's ethnicity & District / Borough

	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Any Other Asian Background	Black or Black British - African	Black or Black British - Caribbean	Any Other Black Background	Mixed White and Asian	Mixed White and Black African	Mixed White and Black Caribbean	Any Other Mixed Background	White - British	Any Other White Background	White - Irish	Traveller of Irish Heritage or Gypsy / Roma	Any Other Ethnic Group	Not stated	Total
Broxbourne			1		13	2			2	8	1	105	7			5	1	145
East Hertfordshire	2		2	2	1	1				4	4	161	9	1	4		3	194
Dacorum			3	15	11	1		7	3	8	6	194	4			3		255
St Albans	8		3	5		2		1	3	4	17	113	7		3	6	4	176
Hertsmere		1	6	11	7		4	3	1	2	5	66	10	1	3	3	4	127
Welwyn Hatfield					3	2	6	1	5	12	4	98	1		1		1	134
North Hertfordshire	2			3		6		5		23	2	120	5				1	167
Stevenage		2	4		2		3	2		8	7	120	9				2	159
Three Rivers			3	3				3		9	2	101	14		5			140
Watford		7	12	2	23	8	3	5		7	2	68	5		2	3		147
<i>Hertfordshire</i>	12	10	34	41	60	22	16	27	14	85	50	1146	71	2	18	20	16	1644
% Total (Herts)	0.7	0.6	2.1	2.5	3.6	1.3	1.0	1.6	0.9	5.2	3.0	69.7	4.3	0.1	1.1	1.2	1.0	
2021 census (Herts)	0.6	4.1	1.5	2.5	2.4	1.3	0.1	1.2	0.5	1.1	1.1	71.8	8.1	1.6	0.3	0.1		

Presenting needs % (family level) in completed FFAs

FFAs completed (FFA started from 27 September 2022 – to completion 30 June 2023)



DISTRICT	Getting a good education	Early Years Development	Mental & Physical Health (Child / Young Person)	Mental & Physical Health (Adult)	Substance Misuse	Family Relationships	Crime & ASB	Domestic Abuse	Housing	Financial issues	Children keeping safe	Young Carers	Number of families
Broxbourne	68.2	34.1	79.5	86.4	22.7	72.7	6.8	45.5	56.8	68.2	29.5	27.3	44
East Hertfordshire	63.5	23.1	73.1	82.7	30.8	67.3	21.2	50.0	42.3	51.9	38.5	7.7	52
Dacorum	56.8	23.0	71.6	78.4	17.6	64.9	5.4	45.9	23.0	45.9	25.7	16.2	74
St. Albans	68.3	22.2	77.8	77.8	15.9	55.6	1.6	38.1	28.6	50.8	17.5	15.9	63
Hertsmere	56.8	10.8	67.6	75.7	24.3	73.0	8.1	54.1	35.1	48.6	29.7	10.8	37
Welwyn Hatfield	78.6	14.3	75.0	92.9	14.3	78.6	14.3	57.1	28.6	53.6	21.4	28.6	28
North Hertfordshire	86.0	23.3	81.4	86.0	16.3	83.7	2.3	32.6	30.2	60.5	27.9	16.3	43
Stevenage	79.6	30.6	79.6	79.6	14.3	67.3	6.1	42.9	53.1	55.1	26.5	18.4	49
Three Rivers	74.2	29.0	80.6	87.1	19.4	77.4	25.8	35.5	35.5	48.4	22.6	19.4	31
Watford	72.5	27.5	62.5	77.5	12.5	77.5	15.0	45.0	32.5	60.0	25.0	10.0	40
TOTAL	69.2	24.1	74.8	81.6	18.9	70.1	9.5	44.3	36.0	53.8	26.5	16.5	461

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	4	5	7		4	5					25
ADHD/ASD	11	21	19	9	15	19	18	8	1	11	132
Behaviour	18	28	24	9	13	22	12	14	19	10	169
Bereavement		5	4			1				2	12
Child previously missing										1	1
Child with mental ill health or emotional well-being issues (unmet)	18	48	28	37	37	17	22	70	66	7	350
Child/Young Person being bullied			1			1					2
Child/Young Person bullying					1						1
Child/Young Person developmental delay	1	13	4	1	6	7		1	1		34
Child/Young Person ill health, complex health needs and multiple disabilities	3	3	4	1		4	1	1	1	2	20
Child/Young Person involved in anti-social behaviour							1			1	2
Child/Young Person involved in gang activity								1			1
Child/Young Person learning disability		4	8		4	1	2	1		5	25
Child/Young Person mental ill health (diagnosed)	3	1	3	3	3	7	5	2		5	32
Child/Young Person physical disability		1	1	2	2		2			1	9
Child/Young Person school attendance below 90%	8	6	9	3	6	10	7	6	7	4	66
Child/young person Self Harming							1	1	2		4
Child/Young Person underage sexual activity or unsafe sexual behaviour	1	1		2	1			1			6
Domestic abuse	2	12	7	13	3	2	8	5	2	7	61
Educational needs	3	7	6	2	7	9	9	1	2	8	54
Emotional harm	2	4	1	1	3	5	1		2	2	21
Family Breakdown	1			1							2
Family relationships	18	38	18	1	15	22	23	5		19	159
Inability to afford a number of food and clothing items				3							3
Living in poor or overcrowded housing / homelessness	16	6	7	6	3	4	20	6	12	12	92
Missing education/absent	3	6	3	2	3	5	4		4	1	31
NEET	1	2	1							2	6
Neglect	2	3	2	3	5	3			6		24
Obesity	1		1					2			4
Parent/Carer deceased			2								2
Parental alcohol and/or substance misuse		2		2							4
Parental conflict	1		5								6
Parental mental ill health or emotional well-being issues (unmet)	1		1							1	3
Parental/Carer offending/imprisonment				3							3
Parenting capacity			6	2							8
Physical harm				2					5		7
Sexual Exploitation						1					1
Sexual harm	4	1		2				1	1	3	12
Social Isolation	1	1	1		2	2					7
Transition		1			2	1		1			5
Young Carer	1	3	4	5	10	1	4	1	1	3	33
Young Person homelessness			1								1
Young Person offending	1										1
Grand Total	125	222	178	115	145	149	140	128	132	107	1441

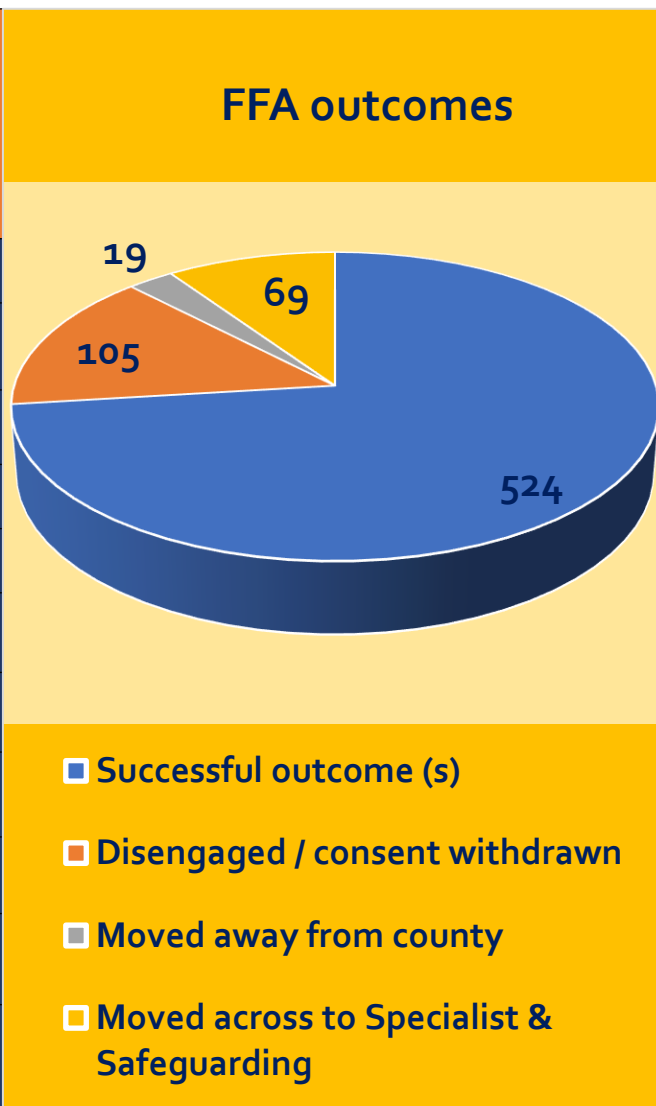
Primary presenting identified need recorded for adults (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	2	2	7	2	3	4	4		1	2	27
ADHD/ASD	1	1			1		1		1		5
Behaviour	1							1	2		4
Bereavement		2	4	2	1		3			1	13
Child with mental ill health or emotional well-being issues (unmet)			1						2		3
Child/Young Person ill health, complex health needs and multiple disabilities			2								2
Child/Young Person learning disability			1								1
Child/Young Person mental ill health (diagnosed)							1				1
Child/Young Person underage sexual activity or unsafe sexual behaviour	2										2
Domestic violence/abuse	6	14	11	13	6	8	9	17	18	11	113
Educational needs						1					1
Family Breakdown	5	5	10	5	5	1	4	2	4	9	50
Family relationships	2	1	1			4					8
Inability to afford a number of food and clothing items	1		1				1	1			4
Living in poor or overcrowded housing / homelessness	11	6	7	5	2	8	11	3	9	5	67
NEET	1	1								1	3
Neglect	1										1
No one in the family is in work				1	2	2	2			1	8
Parent carer Learning disability					1	2	2				5
Parent with no needs	10	29	14	5	13	25	14	7	2	7	126
Parental alcohol and/or substance misuse	1	4	3	3	3	1	5	2	3		25
Parental conflict	4		2			1		2		2	11
Parental mental ill health issues (diagnosed)	4	15	2	15	7	7	9	5	14	6	84
Parental mental ill health or emotional well-being issues (unmet)	12	29	20	4	16	20	13	4	2	14	134
Parental/Carer disability		1		2	3	3	2			1	12
Parental/Carer ill-health or longstanding limiting illness	4	6	4	1	3	2	9	2		3	34
Parental/Carer involvement in anti-social behaviour	1				1						2
Parental/Carer offending/imprisonment				1							1
Parenting capacity	15	38	22	15	19	21	14	28	29	18	219
Partner with mental ill health or emotional well-being issues	2	5	2	1	3	2	6	2	2		25
Physical harm			1	1		1					3
Social Isolation			2		1	1					4
Young Carer					2						2
Total	86	159	117	76	92	114	110	76	89	81	1000

FFA closure/outcome: July 2022 – June 2023

By District

DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Moved across to Specialist & Safeguarding	TOTAL	% success
Broxbourne	38	12	3	8	61	66%
East Hertfordshire	58	17	1	6	82	72%
Dacorum	76	10	2	13	101	77%
St. Albans	64	15	0	8	87	74%
Hertsmere	49	12	4	4	69	75%
Welwyn Hatfield	44	8	2	6	60	76%
North Hertfordshire	61	10	1	5	77	80%
Stevenage	64	5	2	8	79	83%
Three Rivers	26	6	2	7	41	67%
Watford	44	10	2	4	60	76%
TOTAL	524	105	19	69	717	75%



Short Term Work (commenced (exc. cancelled forms))

Children & young People by lead agency and District / Borough

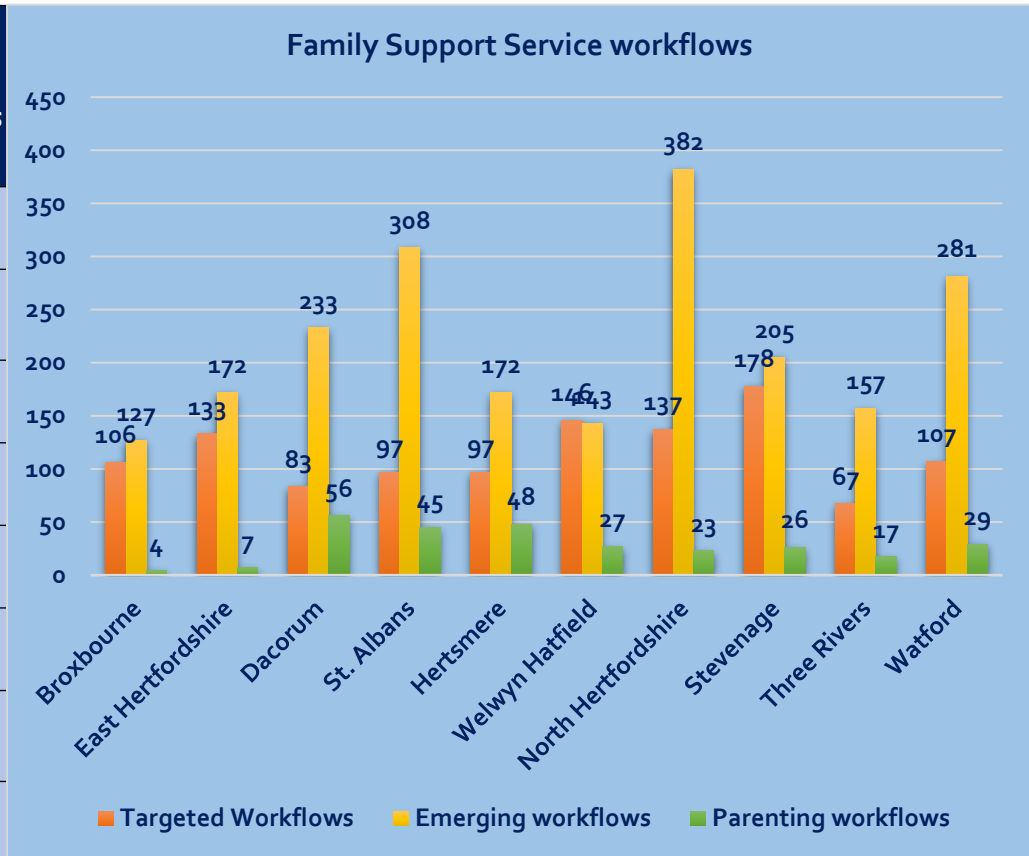
	Children's Wellbeing Team	Family Centre	FF Panels	Homelessness Prevention Team	IFST	School - LSP	Supporting Families Practice Team	Services for Young People	Total
Broxbourne	6	16	5	27		2		16	72
East Hertfordshire	6	23	5	7	10			21	72
Dacorum	3	9	12	51	13	513	4	74	679
St. Albans		41	6	11	7	106		45	216
Hertsmere	1	17		6	6	3		26	59
Welwyn Hatfield	2	11		27	2			27	69
North Hertfordshire		12	3	36	14	11		22	98
Stevenage	4	27		56	16	3		20	126
Three Rivers	6	14		1	21	18		34	94
Watford	2	9		6	23	4		52	96
Total	30	179	31	228	112	660	4	337	1,581

Family Centre Targeted Workflow (July 2022 – June 2023)



No. of families, with children under 18, provided with targeted support by Family Centres.

District	Targeted Workflows	Emerging workflows	Parenting workflows
Broxbourne	106	127	4
East Hertfordshire	133	172	7
Dacorum	83	233	56
St. Albans	97	308	45
Hertsmere	97	172	48
Welwyn Hatfield	146	143	27
North Hertfordshire	137	382	23
Stevenage	178	205	26
Three Rivers	67	157	17
Watford	107	281	29
Total	1,151	2,180	282

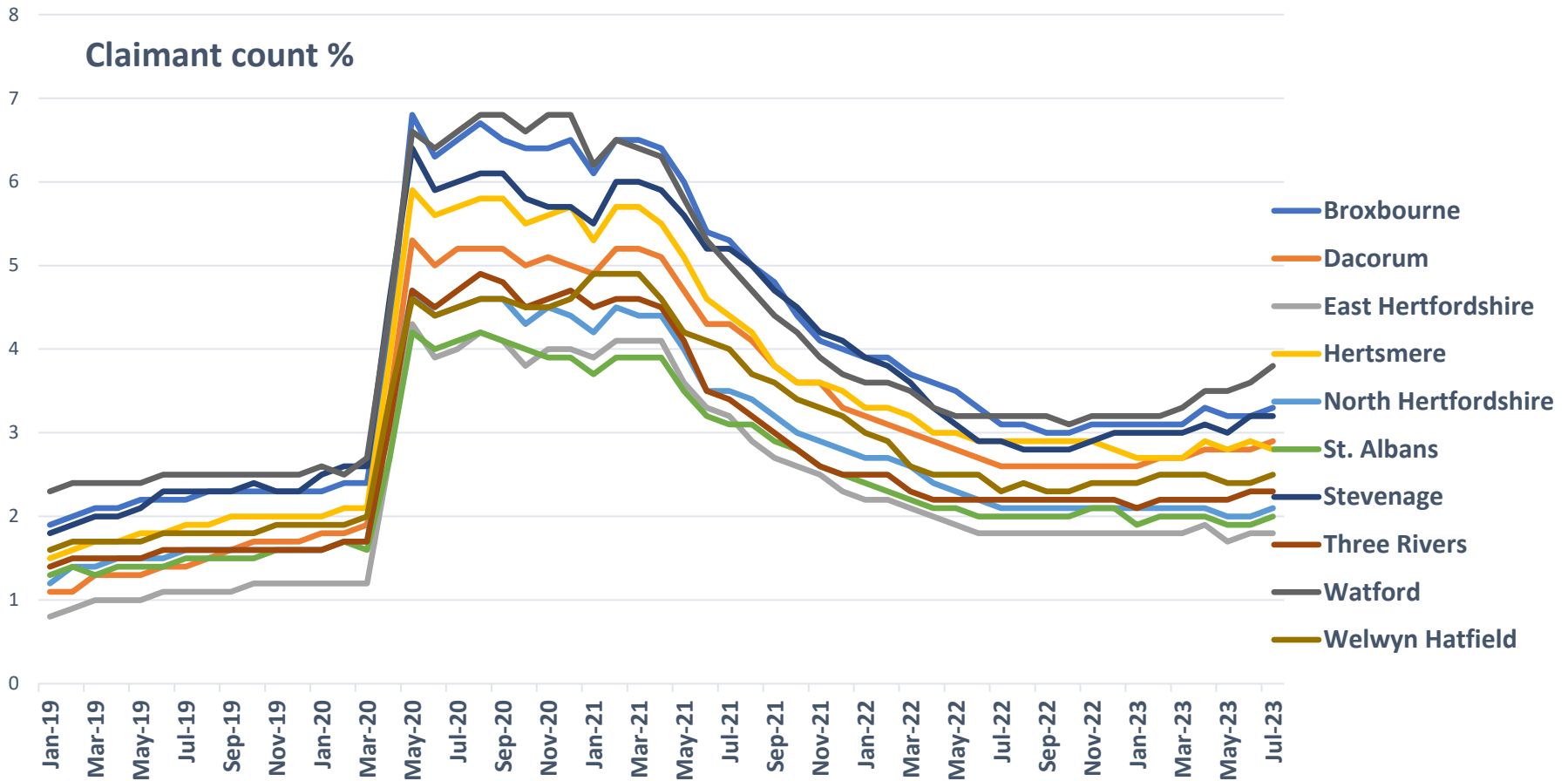


Number of families aggregated across the Districts is marginally higher than total number of families as some families are split and live in different Districts.

Claimant count % (not seasonally adjusted)

By District – January 2019 – July 2023

(county increase from 1.9% - 2.6% between March 2020 & July 2023)



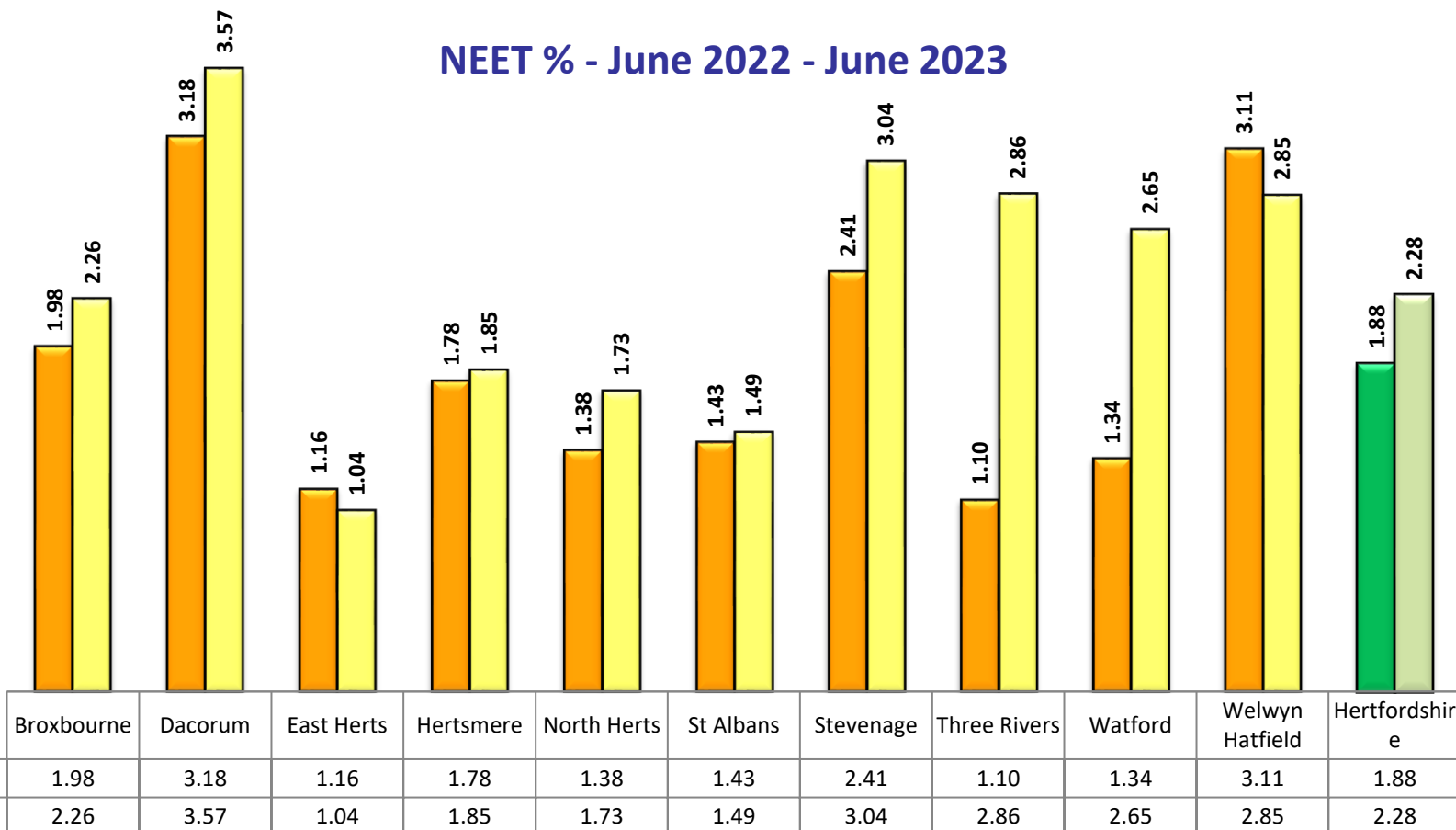
Watford has the highest claimant count rate, as of July 2023, at 3.8%; East Herts has the lowest rate at 1.8%. The Hertfordshire rate for 18-24 year olds is 3.4% (July 2023); this was 2.7% in March 2020.

16-18 NEET (Years 12 & 13): June 2022 & June 2023

By District



NEET % - June 2022 - June 2023



In addition to the NEET rate increasing from 1.9% to 2.3% in the last 12 months, the in-learning rate has fallen during the same period from 94% to 93.4%. The lost contact rate rose marginally from 1.4% to 1.5%. NEET rates for our vulnerable groups are significantly higher, hence the investment in initiatives for targeted support.