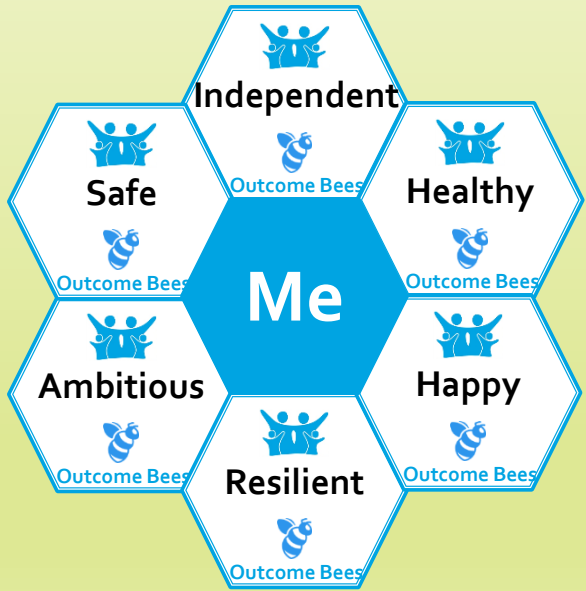


Performance report



Hertfordshire

covering the period
October 2020 – September 2021

Families First – assessment numbers



Family First Assessments (FFAs) are used to identify support for families who agree to multi-agency early help.



The numbers of FFAs undertaken across Hertfordshire had reduced over the last 18 months due to the Covid lockdowns. 915 assessments were finalised in the last 12 months, which included 2,086 children. 72.9% of children supported are White British.



Intensive Family Support teams (429) and schools / school partnerships (279) led on the majority of FFAs.



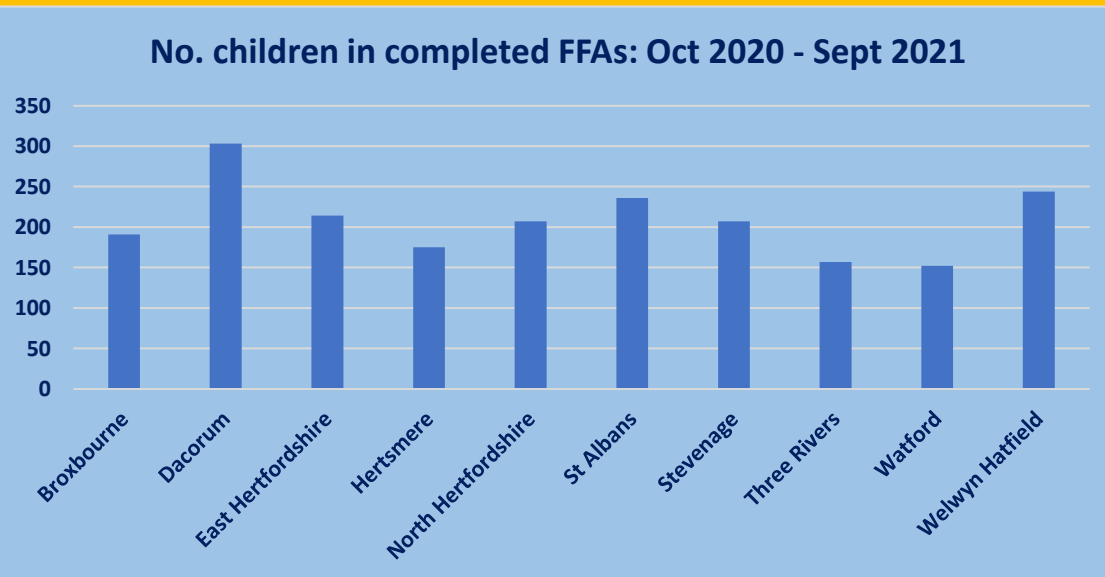
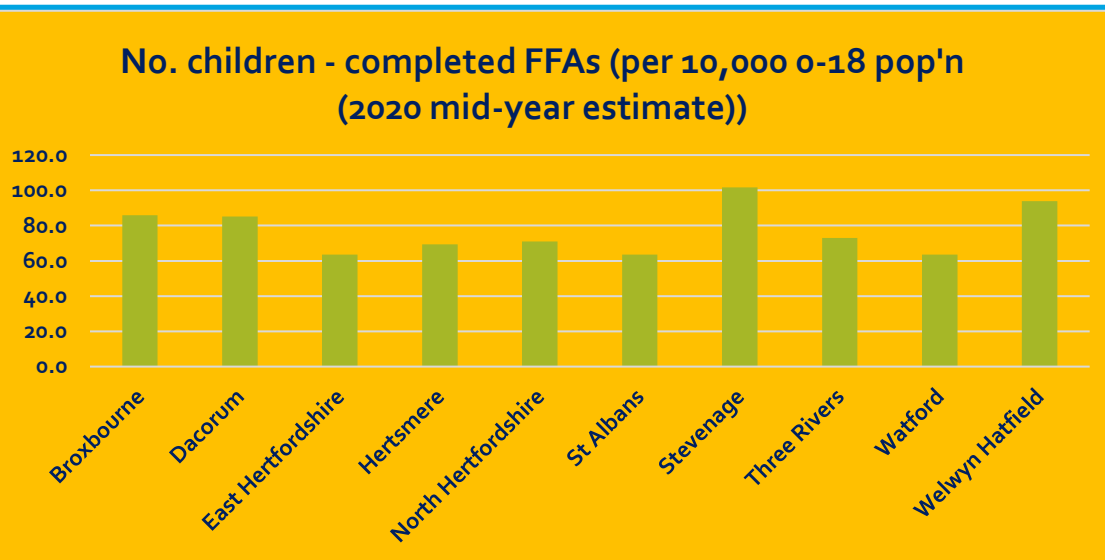
Between October 2020 and September 2021, 878 children were supported through 'short term work'. In these instances, shorter early help interventions are found to be more appropriate. These can be for stand alone support or can form part of a FFA. Completed short term work interventions result in the continuation of support by services at an appropriate level.

Families First Assessments (October 2020 – September 2021)

No. of children in completed FFAs



<i>District</i>	No. Children	Children per 10,000 (2019 Mid Year Estimates)
Broxbourne	191	85.9
Dacorum	303	85.2
East Hertfordshire	214	63.6
Hertsmere	175	69.4
North Hertfordshire	207	71.0
St Albans	236	63.6
Stevenage	207	101.7
Three Rivers	157	73.0
Watford	152	63.6
Welwyn Hatfield	244	93.9
TOTAL	2,086	76.0



Families First Assessments (FFA) finalised

By lead agency and district (based on figures reported on 15/10/2021)



DISTRICT	Carers in Herts	VCS (CHEXS)	Children's Wellbeing Team	Counselling Services	Family Centre Service	Early Years provider	FF Triage / Co-ordinator	Intensive Family Support	School / ESC / School Partnership	For Baby's Sake	Services for Young People	TOTAL
Broxbourne		7			7		9	37	21		1	82
East Hertfordshire					14	2	13	46	20	1		95
Stevenage			1		6		15	36	23	11	1	93
North Hertfordshire				1	7		5	31	42	7		93
Dacorum	2				2		8	55	48	1	18	134
St. Albans	1				5		7	32	52	1	6	103
Welwyn Hatfield	1				4	1	7	43	40	11		107
Hertsmere	2				7		3	48	12		2	74
Watford							5	56	9		1	71
Three Rivers					4		3	45	12			64
TOTAL	6	7	1	1	56	3	75	429	279	30	29	916

Families First Assessments (FFA) TAF involvements

Agency involvement in FF Episode TAFs from July 2020 – June 2021

	FF Episode TAFs
Family Centre	95
FF Triage / Co-ordinator	52
Carers in Herts	19
School	463
IFST	340
Services for Young People	36
Health Visiting	112
School Partnership	121
CGL	10
Pre School / Nursery	34
District / Borough - Housing	14
School Nursing	12
CAMHS	28
Homeless Prevention Team	11
For Baby's Sake	17
Social Housing provider	13

Total number of FF Episodes with TAFs was 606 during this period.

Other agency involvements include ARC 8, Attendance Officer 6, Autism Advisory Service 4, CHEXS 8, CMHT 4, DSPL 5, ESMA 7, FE College 7, GP Practice 7, Home Start 5, IDVA 5, Midwife 8, MIND 5, PALMS 4, SEND Team 4, Specialist Advisory Teacher 5.

Families First Assessments (FFA) finalised

By children's ethnicity & district (based on figures reported on 15/10/2021)



	Asian or Asian British - Bangladeshi	Asian or Asian British - Indian	Asian or Asian British - Pakistani	Asian/Asian British - any other Asian background	Black or Black British - African	Black or Black British - Caribbean	Black/Black British - any other Black background	Mixed - any other Mixed background	Mixed - White and Asian	Mixed - White and Black African	Mixed - White and Black Caribbean	Chinese	Other Ethnic Groups - other Ethnic group	White - any other White background	White British	White - Irish	White - Gypsy /Roma	White - Traveller of Irish Heritage	Not known	Total
Broxbourne			2	2	12	9	10	7	1	3	6		5	11	116	4	2		1	191
Dacorum			6	2	9	9		7	8	2	10			3	236	3	1		7	303
East Herts					4	2		5		5	2	2		5	183		4		2	214
Hertsmere		2	2	4	13	1		8	4	3	3			8	116		11			175
North Herts			1		2	3	1		1	5	13			1	179				1	207
St Albans	3	1	3	1	7	5		11	11	4	10		3	13	162	2				236
Stevenage			5	2	4	2	3	5	4	4	6			14	158					207
Three Rivers		1	5	7	4	1		16	1	4	5			14	97		1	1		157
Watford	2	4	10	7	17	2	1	2	3	6	12		5	3	75		3			152
Welwyn Hatfield				2	6		1	4	5	9	8		1	6	198			3	1	244
Total	5	8	34	27	78	34	16	65	38	45	75	2	14	78	1520	9	22	4	12	2086
% Total	0.2	0.4	1.6	1.3	3.7	1.6	0.8	3.1	1.8	2.2	3.6	0.1	0.7	3.7	72.9	0.4	1.1	0.2	0.6	
2011 % pop'n (Herts)	0.5	2.6	1.1	1.6	1.8	0.8	0.3	0.6	0.8	0.3	0.8	0.8	0.4	5.1	80.8	1.5	0.1			

Presenting needs and outcomes



92% of FFAs include at least one member of the family with a mental health and / or an emotional wellbeing need. Over 60% of FFAs include issues about domestic abuse & family conflict, education (attendance issues / exclusions) and other health & wellbeing.



The most frequently recorded primary needs for children are unmet mental health / emotional wellbeing needs, family relationships & behaviour.



The outcome success rate following the completion of FFAs for the period between October 2020 and September 2021 was 73%. 12% of families disengaged or withdrew consent; however it is often found that much has been achieved prior to disengagement. 15% of FFAs result in cases being stepped up for support from Specialist & Safeguarding Services.

Presenting needs (family level) in completed FFAs

% of cases with each need by district (Comparison to preceding 12 months : Red = + 5 ppts, Green = - 5 ppts.)



DISTRICT	Children in need of help	Mental health / emotional wellbeing	Drug & Alcohol misuse	Sexual Health	Other health and wellbeing	Education	Out of work	Money Issues	Housing	Domestic Abuse / family conflict	ASB / Crime	Young Carer	Neglect	Number of families
Broxbourne	22.0	93.9	26.8	8.5	53.7	63.4	59.8	50.0	54.9	70.7	28.0	17.1	7.3	82
East Hertfordshire	20.0	93.7	22.1	5.3	67.4	76.8	55.8	43.2	44.2	68.4	16.8	6.3	8.4	95
Stevenage	39.8	90.3	26.9	7.5	59.1	61.3	55.9	44.1	52.7	75.3	22.6	19.4	9.7	93
North Hertfordshire	41.9	93.5	29.0	11.8	72.0	76.3	40.9	41.9	46.2	76.3	20.4	23.7	10.8	93
Dacorum	16.4	90.3	19.4	6.0	56.0	59.0	43.3	41.8	35.8	56.7	14.9	6.0	7.5	134
St. Albans	14.6	91.3	24.3	1.0	56.3	69.9	57.3	48.5	38.8	63.1	10.7	13.6	1.0	103
Welwyn Hatfield	35.5	90.7	20.6	2.8	58.9	55.1	36.4	35.5	31.8	73.8	15.9	17.8	9.3	107
Hertsmere	41.9	94.6	20.3	13.5	74.3	67.6	45.9	47.3	45.9	68.9	20.3	20.3	13.5	74
Watford	83.1	94.4	31.0	8.5	54.9	59.2	53.5	32.4	52.1	78.9	25.4	7.0	5.6	71
Three Rivers	76.6	93.8	26.6	4.7	64.1	70.3	51.6	43.8	39.1	71.9	12.5	7.8	4.7	64
TOTAL	35.7	92.4	24.2	6.7	61.2	65.5	49.5	42.8	43.3	69.5	18.3	13.8	7.8	916

Primary presenting identified need recorded for children & young people (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	7	8	5	2	3	9		4		4	42
ADHD/ASD	13	22	19	7	21	17	7	3	3	14	126
Behaviour	14	23	14	24	21	19	25	17	16	30	203
Bereavement	2	8		1		2		6	1	1	21
Child previously missing		1		1		1					3
Child with mental ill health or emotional well-being issues (unmet)	22	36	27	25	29	45	28	74	73	30	389
Child/Young Person alcohol and/or substance misuse										1	1
Child/Young Person bullying	1	1							2		4
Child/Young Person developmental delay	3	5	4	5	4	3	5		1	1	31
Child/Young Person ill health, complex health needs and multiple disabilities	2	5	8	2	5	4	5	1	1	6	39
Child/Young Person involved in anti-social behaviour	1	1	1			1	1				5
Child/Young Person involved in gang activity			1								1
Child/Young Person learning disability	2	4	1	1	3	1	5	1	3	3	24
Child/Young Person mental ill health (met)	5	6	8	3	5	8	4		5	4	48
Child/Young Person physical disability	1	2			1		3		1	1	9
Child/Young Person school attendance below 90%	4	9	13	8	9	6	1	3		9	62
Child/young person Self Harming		1		1				1		1	4
Child/Young Person underage sexual activity or unsafe sexual behaviour	1				1			1	5	1	9
Domestic violence/abuse	11	6	10	5	19	2	26			21	100
Educational needs	1	10	6	5	6	5	2	2	4	3	44
Emotional harm	6	17	5	6	9	7	13	2	1	9	75
Family Breakdown	2		2	2						1	7
Family relationships	19	39	24	19	30	23	17	14	5	43	233
Living in poor or overcrowded housing / homelessness	21	18	12	3	6	8	17		4	7	96
Missing education/absent	4	7	2	8	2	4	3	3	3	5	41
NEET	1		1	2		1	2				7
Neglect	4	1	6	5	4	3	9	8	6	4	50
Parent/Carer deceased			1				1				2
Parental mental ill health issues (met)	3		2			1					6
Parental mental ill health or emotional well-being issues (unmet)			1								1
Parental/Carer ill-health or longstanding limiting illness	2			1							3
Parenting capacity	2										2
Physical harm			2	6	1		1		4	1	15
Risk of FGM				1							1
Risk of radicalisation								1			1
Sexual Exploitation					1						1
Sexual harm				2	1						3
Social Isolation		2		1		1		2			6
Transition				3				1	1	2	7
Young Carer	2	4	1	7	3	4	3			6	30
Total	156	236	176	156	184	175	178	144	139	208	1752

Primary presenting identified need recorded for adults (FFAs)

	Broxbourne	Dacorum	East Hertfordshire	Hertsmere	North Hertfordshire	St Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	Total
A low income family	3	7	1	1	3	5				5	25
ADHD/ASD					1						1
Behaviour	1						1				2
Bereavement	1	4	2	2	1	1		2	1	1	15
Child with mental ill health or emotional well-being issues (unmet)				1				1			2
Child/Young Person alcohol and/or substance misuse									1		1
Child/Young Person mental ill health (met)		1						1	1		3
Domestic violence/abuse	14	13	14	11	26	17	33	12	17	28	185
Emotional harm					1						1
Family Breakdown	9	14	3	3	8	17	6	8	2	5	75
Family relationships	2	2	3	4	1	1	1	3		5	22
Inability to afford a number of food and clothing items				1				1			2
Living in poor or overcrowded housing / homelessness	11	7	10	3	2	10	10	2	2	4	61
Missing education/absent	1										1
NEET	1										1
No one in the family is in work	1	3	1	1			1	3			10
Parent carer Learning disability	1	1	1	1			3			1	8
Parental alcohol and/or substance misuse	5	6	3	4	3	5	4	3	5	4	42
Parental conflict	1										1
Parental mental ill health issues (met)	16	20	11	8	10	9	5	7	13	11	110
Parental mental ill health or emotional well-being issues (unmet)	17	15	22	10	27	24	12	2	9	12	150
Parental/Carer disability		5	1	2		2	4		1	3	18
Parental/Carer ill-health or longstanding limiting illness	3	8	4	7	3	1	3		2	3	34
Parental/Carer involvement in anti-social behaviour	1		1				1				3
Parenting capacity	21	43	22	31	36	32	38	40	34	47	344
Partner with mental ill health or emotional well-being issues	1	2	3		5	6	4	3	2	3	29
Social Isolation		1	3	5				1			10
Total	110	152	105	95	127	130	126	89	90	132	1156

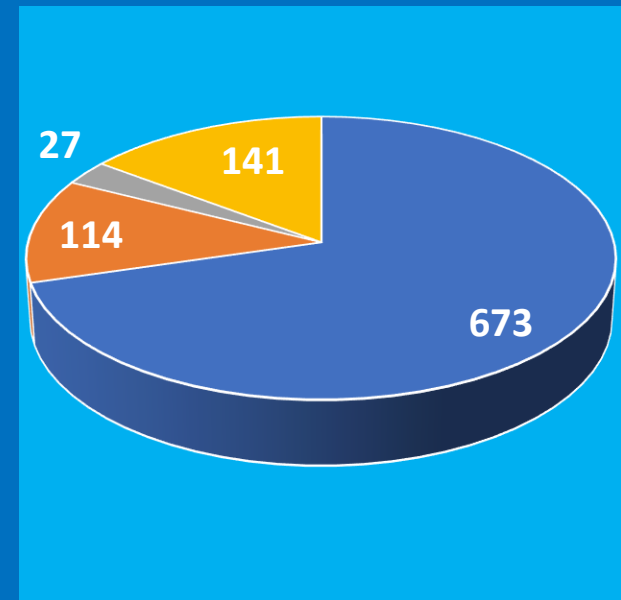
FFA closure/outcome: October 2020– September 2021

By District



DISTRICT	Successful outcome (s)	Disengaged / consent withdrawn	Moved away from county	Step up	TOTAL	% success
Broxbourne	68	17	8	9	102	72%
East Hertfordshire	65	11	3	11	90	75%
Stevenage	62	15	1	15	93	67%
North Hertfordshire	63	9	3	20	95	68%
Dacorum	114	14	3	20	151	77%
St. Albans	73	13	4	20	110	69%
Welwyn Hatfield	77	10	1	17	105	74%
Hertsmere	46	8	2	9	65	73%
Watford	56	9	1	11	77	74%
Three Rivers	49	8	1	9	67	74%
TOTAL	673	114	27	141	955	73%

Hertfordshire Family Outcomes



- ▣ Successful outcome (s)
- ▣ Disengaged / consent withdrawn
- ▣ Moved away from county
- ▣ Step up

Family feedback from FFA closures

Child & young person and Parent / carer feedback for 12 months to 30 September 2021)

Children & Young People FFA feedback	Strongly agree	Agree	Disagree	Strongly disagree	RESPONSES	% Agree or strongly agree
<i>Support offered worked well</i>	63	107	3	0	173	98.3
<i>Things have improved</i>	55	109	4	2	170	96.5
<i>I am more confident to change things</i>	50	110	1	0	161	99.4
<i>Help received was the right help</i>	61	102	1	0	164	99.4
<i>I know where to get the right help in the future</i>	60	101	1	0	162	99.4

Parent / Carer FFA feedback	Strongly agree	Agree	Disagree	Strongly disagree	RESPONSES	% Agree or strongly agree
<i>FFA helped me understand what was working well</i>	27	21	0	0	48	100.0
<i>Support offered worked well</i>	25	23	0	0	48	100.0
<i>Things have improved and working well</i>	18	30	0	0	48	100.0
<i>I am more confident in my ability to change things</i>	22	23	0	0	45	100.0
<i>The services involved were the right ones</i>	17	29	0	0	46	100.0
<i>I know where to go to get the right help in future</i>	21	24	0	0	45	100.0

Presenting needs recorded for children & young people supported by Short Term work

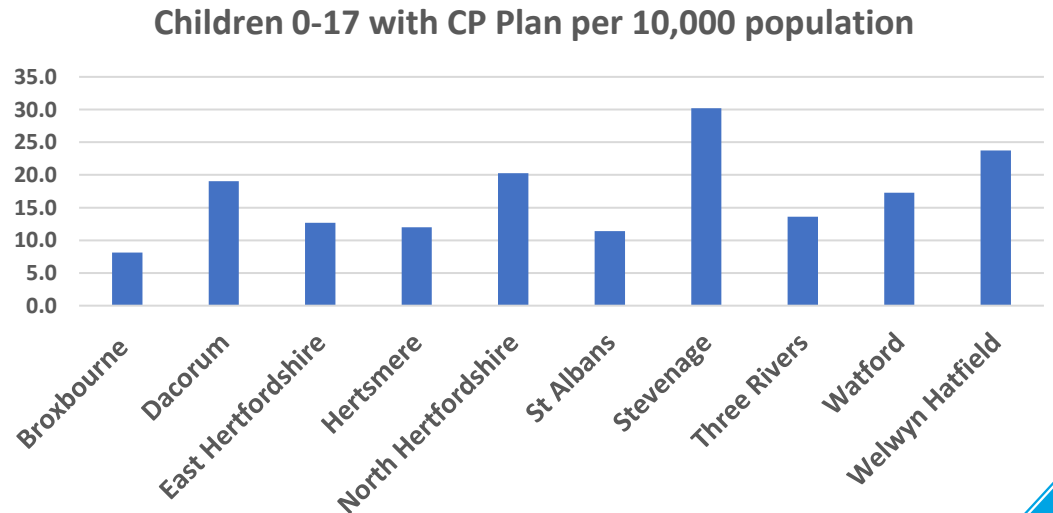
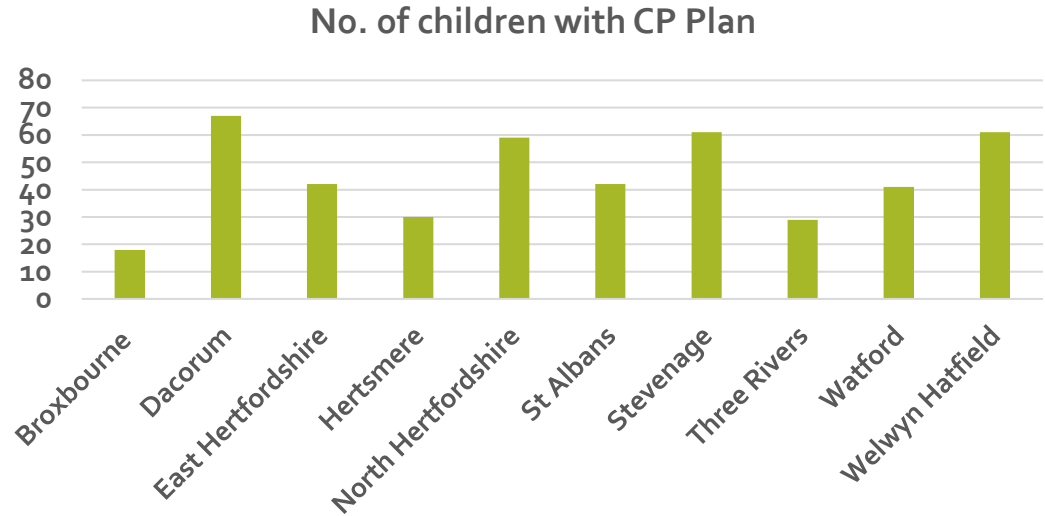
PRESENTING NEED	Broxbourne	Dacorum	East Herts	Hertsmere	North Herts	St. Albans	Stevenage	Three Rivers	Watford	Welwyn Hatfield	TOTAL	%
Young Carer	8	11	10	5	14	14	3	2	10	16	93	10.6
CSE	2	0	0	1	0	0	0	1	1	0	5	0.6
English Additional Language	0	0	0	2	0	0	0	0	5	3	10	1.1
Parenting	6	45	0	21	5	9	4	8	9	16	123	14.0
Social isolation	1	6	0	2	2	2	4	1	0	3	21	2.4
Traveller / Refugee	0	0	0	0	2	0	0	0	0	5	7	0.8
Child mental health/ emotional wellbeing	23	99	11	40	24	75	8	37	19	70	406	46.2
Child challenging behaviour	7	47	5	25	8	28	1	11	11	18	161	18.3
Parental mental health / emotional wellbeing	15	26	7	8	11	32	4	11	2	10	126	14.4
Child drug & alcohol abuse	6	1	0	0	0	0	0	0	1	2	10	1.1
Parental drug & alcohol abuse	1	0	0	3	6	4	0	0	0	0	14	1.6
Health Acute	0	0	0	0	0	4	2	0	0	3	9	1.0
Health & Community support	3	5	1	3	0	6	0	1	0	2	21	2.4
SEND / ADHD / ASD	3	59	1	27	11	88	3	6	7	26	231	26.3
Sexual health	4	0	0	0	0	0	0	0	0	1	5	0.6
Education concerns	9	75	7	29	6	49	3	10	7	43	238	27.1
Out of work	3	3	0	0	4	4	0	0	0	2	16	1.8
Risk of NEET	0	4	0	1	0	4	0	1	1	5	16	1.8
Financial concerns	17	22	7	5	7	18	1	3	2	17	99	11.3
Housing	33	37	17	26	13	20	15	6	8	30	205	23.3
Healthy relationships (young people)	18	14	0	2	5	3	0	5	0	7	54	6.2
Inter family conflict / family breakdown / mediation	8	22	3	10	6	28	1	5	2	12	97	11.0
Domestic Violence / Abuse	8	8	0	2	4	8	1	7	5	18	61	6.9
Behaviour at home	3	42	0	15	2	34	4	9	2	16	127	14.5
Anti-Social behaviour	10	0	3	5	1	0	2	0	0	2	23	2.6
Bullying	1	2	0	0	0	0	0	0	1	1	5	0.6
Signs of Neglect	7	1	1	0	2	2	1	0	0	0	14	1.6
TOTAL STW	65	211	39	81	48	180	31	53	47	123	878	

Child Protection Plans (at 19 August 2021)

Child Protection Plans by District



District	Count of CP Plans	Children per 10,000 (2019 Mid Year Estimates)
Broxbourne	18	8.1
Dacorum	67	19
East Hertfordshire	42	12.7
Hertsmere	30	12
North Hertfordshire	59	20.2
St Albans	42	11.4
Stevenage	61	30.2
Three Rivers	29	13.6
Watford	41	17.3
Welwyn Hatfield	61	23.8
Other	25	
Hertfordshire	450+25	16.5



Practitioners trained on EHM (to 30 September 2021)

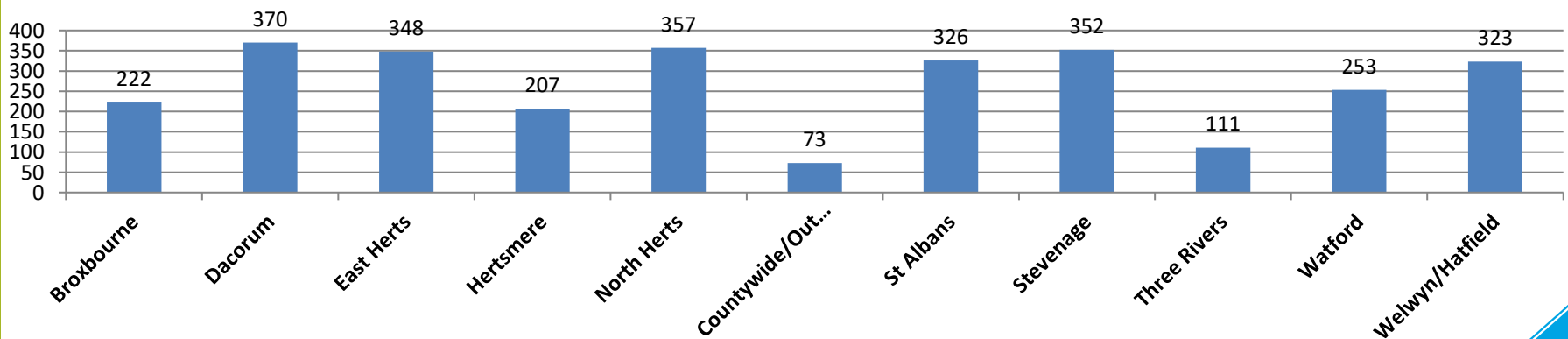
By District & Agency

Number of External Partners Trained by District	Rolling Total
Broxbourne	222
Dacorum	370
East Herts	348
Hertsmere	207
North Herts	357
Countywide/Out of County	73
St Albans	326
Stevenage	352
Three Rivers	111
Watford	253
Welwyn/Hatfield	323
Total	2,942

District/Agency	Total
Early Years	246
Family Centre	245
Education	1545
Education Support Centre	80
LSP	170
Health	430
Housing/District Council	76
Voluntary	48
Justice & Crime Prevention	28
Countywide/Out of County	73
DSPL	1
Total	2,942

Staff with HCC email address trained : 475

Number of non HCC staff trained by District (Rolling from Sept 2016)



SASH Early Help Cases

328 young people have been provided with early help support by SASH teams between July and September, which is a 6.8% increase compared to last quarter (308). Of the 328 young people, 135 were new (41.2%), down from 158 last quarter. There was an increase in young people presenting with behaviour issues as their primary reason for support; other needs that have seen an increase include ASD/ADHD, education needs and mental/emotional health issues.

SASH Early Help Demographic Profile

Young people aged 14-15 continue to account for the largest proportion of cases open to SASH (50%), whilst both the 16–17-year-old age group and the 11-13 age group made up 25% of the open cases this quarter. In a change from previous quarters, more males were open to SASH teams compared to females, with 55 % males compared to 45% last quarter. 27% of young people supported by SASH were from BAME groups; this is slightly lower than last quarter, however, is similar to previous quarters.

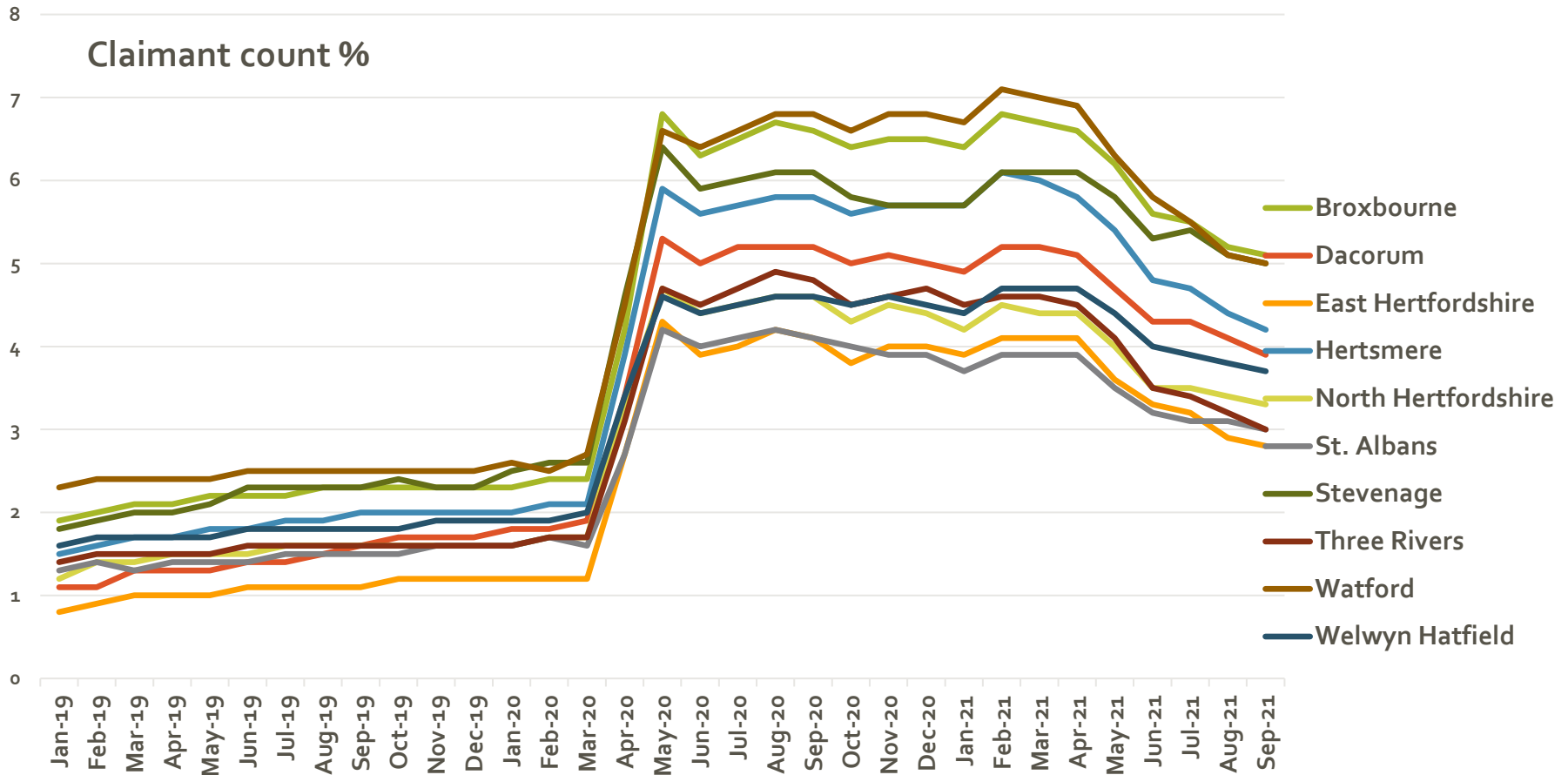
SASH Active Early Help Cases

As at the end of September 2021, SASH teams were supporting 193 young people and their families as Families First Episodes, which although a small increase from last quarter (193) is 41% more than the same period 12 months ago (136).

Claimant count % (not seasonally adjusted)

By District – January 2019 – September 2021

(county increase from 1.9% - 3.8% between March 2020 & Sept. 2021)



Broxbourne has the highest claimant count rate, as of September 2021, at 5.1%; the lowest is East Herts at 2.8%. The Hertfordshire rate for 18-24 year olds is 5.6% (September 2021); this was 2.7% in March 2020.

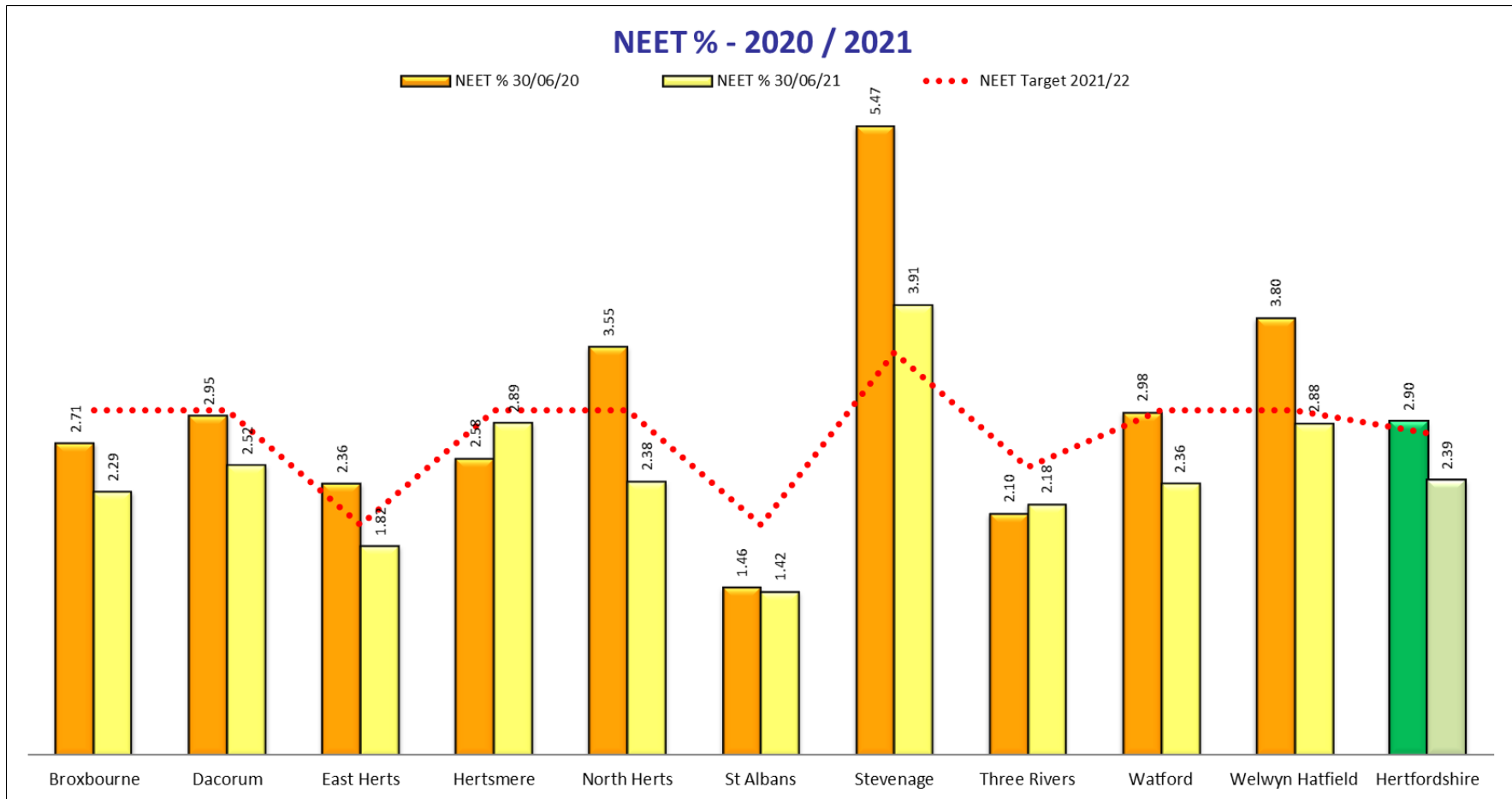
16-18 NEET (Years 12 & 13): June 2020 & June 2021

By District



NEET % - 2020 / 2021

■ NEET % 30/06/20 ■ NEET % 30/06/21 ●●● NEET Target 2021/22



In addition to the NEET rate falling from 2.9% to 2.39% in the last 12 months, the in-learning rate has risen during the same period from 93.5% to 94.3%. The lost contact rose from 0.46% in June 2020 to 0.51% in June 2021.