



Transforming Children's Services Special Educational Needs and Disabilities (SEND) support and services

We have begun the preparation for the SEND Transformation programme and we are currently recruiting to a number of fixed term posts to support the work over the next 2 years. The overall Head of Transformation post will report into the Operations Director – Services for Young People and will work closely with Andy Lawrence, Head of 0-25 Together Service and Jennie Newman, interim Head of ISL. The programme management will be led by Family Services Commissioning. The corporate HCC Customer Service team are also recruiting to posts to support the digital and technology aspects of the programme.

As part of the preparation we are reviewing the number of Panels and Boards currently leading SEND developments and we will be consulting on a proposed revised governance structure to include the SEND Transformation Programme and clarify how existing development work fits into this.

The SEND Information, Advice and Guidance project is now part of the Transformation Programme, and we are working with the Hertfordshire Parent Carer Involvement forum who are going to help us review the Local Offer website and check that the information published is accessible, relevant, accurate and clear.

Finally, we are developing a communications plan and we will be holding workshops, focus groups surveys etc with staff, schools, service users and families, partners and other stakeholders throughout the Transformation programme. We are merging the current HAND and SEND e-bulletins into one e-newsletter, and we will include a SEND Transformation Update section to provide an update of the programme's progress.

Please email any thoughts/questions about the SEND transformation programme to sendtransformation@hertfordshire.gov.uk and we will include responses in this monthly staff briefing

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