

# Trauma Recovery CIC SEXUAL, DOMESTIC & RELATIONAL TRAUMA

### Trauma Recovery CIC's journey so far...



- 2022 TRCIC grows the team and expands to work with partner organisations across the East of England
- Hertfordshire Police Commissioner awards TRCIC funding for "lightbulb" schools healthy relationship and sexual violence project
- TRCIC and CGL begin a joint working partnership
- TRCIC and YouTurn Futures being a joint working partnership

#### 2021

TRCIC are nominated for a Women in Business award and go on to win an Inspiring Hertfordshire award for community work

2020 **Rebecca and Sandra** form Trauma **Recovery CIC** 

#### 2023

- TRCIC and Safer Places partner to offer therapeutic groups in refuges in Hertfordshire
- TRCIC are awarded Ministry of Justice funding to expand therapeutic support for people who have experienced sexual violence

#### 2017 Rebecca and Sandra secure funding from Herts Police Commisioner to expand the project

2018

Hertfordshire Therapy Centre receive funding from NHS England to expand the project further, including children and young people

#### 2024

- TRCIC are awarded Lived Experience Charter Gold status
- TRCIC's Helix project is recognised as "Outstanding new initiative" at the 2024 Beacon Awards
- TRCIC launch Butterflies Lived Experience Community with support from The National Lottery
- Sandra retires and Sally Beckford and Zoe Collins join the TRCIC team as Directors

## Trauma Recovery CIC

Trauma Recovery CIC is a female founded not-for-profit organisation. Since 2020 TRCIC, as we are widely known, have supported people in Hertfordshire, Bedfordshire, Essex and Cambridgeshire who have experienced sexual trauma, domestic abuse and other traumas that have impacted their everyday life.

Ethical behaviour is integral to TRCIC, along with corporate governance and accountability to our partners and stakeholders.

As an organisational member of The National Counselling and Psychotherapy Society, we integrate the NCPS ethical framework into TRCIC company ethos.

Many of our team members have lived experience of trauma and as an organisation we strive to embrace and learn from the lived experience of others. In 2023 this was recognised nationally, and we were awarded Gold Status from the National Lived Experience Charter.

Honesty: We work openly and honestly with our stakeholders - partners, clients and team members included. Honesty is necessary to build trust which is integral to TRCIC.

Accountability: All stakeholders are encouraged to be accountable for their choices, actions and behaviour. Being accountable for oneself reduces blame and increases transparency, allowing a culture of support and openness and fostering personal, professional and organisational growth.

Respect: Unconditional Positive Regard is at the heart of person-centred, individual support. Respect at TRCIC means that everyone is accepted for who they are and given space to be from a place of non-judgment. Giving back: Many of those who work with TRCIC have had lived experience of trauma. We create and support an environment where lived experience is seen as positive thus reducing stigma and supporting lifelong recovery.

## **Our Values**



## Vision

To empower individuals affected by sexual, domestic, and relational trauma to embark on a path of lifelong recovery, drawing on a blend of professional expertise, lived experiences, and research. Our vision is to help survivors reclaim control of their lives, break free from the limitations of trauma, and live authentically and confidently, free from the shadows of their past.

## Mission

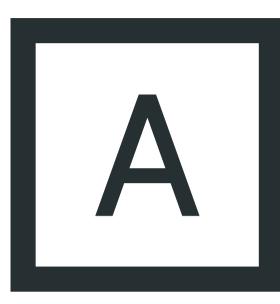
To provide compassionate, informed, and holistic support for those recovering from trauma. We aim to educate and guide survivors in a way that fosters healing, self-discovery, and empowerment, enabling them to remove the "trauma glasses" and see the world with clarity. Through personalised resources, practical tools, and continuous learning, we strive to create a safe space where individuals can rebuild their lives, embrace their strengths, and create the future they deserve.

## Trauma Recovery's framework



### Safety

- A safe and confidential environment
- Support for clients to feel and be safe
- Trauma-informed service
- Informed consent
- Partnership working with professionals to support safety
- Commitment to local safeguarding procedures
- Reflective practice for all team members
- Designated safeguarding leads



### Accessibility

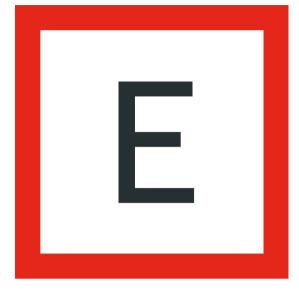
- Flexibility of access
- Funded services
- Self-funded services at rates to meet client need
- Short term support
- Long term support
- Support services cocreated with stakeholders
- Commitment to the importance of lived experience
- Encouragement for those who are experts by experience to use their skills and knowledge

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### Freedom

Services focused on supporting clients to:

- Gain a sense of freedom from their traumatic experiences
- Understand the impact of their experiences
- Be involved in shaping services
- Create their own future
- Design services that meet their needs



### **Education**

Support for clients to:

- Understand themselves in the context of their experiences
- Understand their own patterns and make informed choices
- Understand their individual emotional. psychological and physical responses to their experience
- Co-create and knowledge share

## **Our Services**

### We offer a compassionate and holistic approach to healing, providing a range of services that cater to the unique needs of each individual



### Trauma-Informed Counselling

Compassionate, person-centred counselling service that prioritises safety, trust, and understanding. Our trauma-informed approach ensures that every session is grounded in empathy and sensitivity, creating a space where individuals can explore their feelings, process their experiences, and begin their journey of recovery with dignity and respect.



### **Trauma Focused Therapy**

Specialised therapy designed to address the deep-rooted effects of trauma on the mind, body, and spirit. Our trauma-focused therapy integrates evidence-based techniques tailored to each individual's needs, helping survivors regain a sense of control, heal emotional wounds, and rebuild a healthier relationship with themselves and the world around them.



### **Butterflies Lived Experience Community**

Supportive, non-judgemental space where individuals can connect with others who have walked a similar path. By sharing stories, insights, and coping strategies, members of our Lived Experience Community find strength, healing, and solidarity. This empowering community fosters a sense of belonging and serves as a reminder that no one has to walk their healing journey alone. Through these interconnected services, we provide a comprehensive and supportive environment that nurtures recovery, resilience, and empowerment, helping individuals reclaim their lives and move forward with hope and confidence.

## From 1st October 2020 to 31st December 2024 Trauma Recovery CIC have:



**Provided Therapeutic** Support to

3562

People

We have supported people from the East of England both online and in person.

Some have funded their own sessions, others we have been able to offer free counselling by securing funding to work with.



**Received Awards and** Accolades

Organisation membership of the National Counselling and Psychotherapy Society

Silver Award - Women in Business 2021

'Community Champion' winner in the 'Inspiring Herts Awards' 2022

> Finalists in 2 categories in the 'Inspiring Herts Awards' 2023

'Outstanding New Initiative' 2024 awarded for our Helix service.

Achieved Gold Status in the 'National Lived Experience Charter' 2024

'Disability Confident' Status 2024



**Fostered Partnerships and** Joint Working Relationships

15+

organisations

Hertfordshire OPCC NHS England Essex, Herts, Cambs & Beds SARCs Essex, Herts, Cambs & Beds ISVA teams YouTurn Futures Safer Places The National Lottery The Co-Operative Hertfordshire Community Foundation Herts Young Homeless **Beacon Victim Services** CGL Hertfordshire Probation Service Ministry of Justice Hertfordshire schools



**Offered Counselling Sessions totalling** 

20,159

Over 4 years our team provided 1-2-1 Counselling to people of all genders, ages and backgrounds across the East of England.

This includes both time limited and open ended therapy.

www.trcic.org

## Kind Words

NHS England and the team at Career Matters would like to thank you for your involvement in the Lived Experience Charter. You have been an important part of this project. Your input has made a difference to the open and inclusive recruitment of people with lived experience and has contributed to an agenda that has significant potential for system and policy changes moving forward.

Sameer Iqbal Career Matters

After a few sessions I started seeing small differences which all amounted to significant change. I am now able to be the parent, friend and partner I wanted to be and am feeling like my old self armed with important life tools I am still learning to implement.

Adult client

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# I felt heard and valued

Client aged 15

years

This is the first time I have felt I met a therapist on a collaborative playing field.

Adult client

What a warm, genuine and collaborative team. It's a joy to be part of it. TRCIC Counsellor

The Helix Funded Therapy Project demonstrates exceptional creativity and originality in addressing the needs of victims in Hertfordshire...The Helix Funded Therapy Project has made a significant positive impact on victims' experiences, well-being, and access to support services. By providing consistent and confidential therapy sessions, the initiative has shown tangible improvements in the lives of victims, helping them understand their reactions, cope with the impact, and achieve emotional stability.

> Anonymous nomination to the Beacon Victim Service Awards 2024

## **Kind Words**

A really positive experience!

Long term client

Things are so different now and I have the tools needed to feel safe and stable. My own personal goals I had with therapy when I started have all been achieved along with some other things extra on top.

Adult long term trauma therapy client

From my experience over the past 10 years with professionals in regard of my mental health my therapist was the best person I've ever worked with. It's the first time I've felt safe, listened to and not judged. She took me seriously and I felt heard for the first time. She's really helped me in a variety of ways and I'm glad I gave the sessions a chance.

Adult client working through TRCIC Trauma **Focused Programme** 

in a world where you can be anything

She helped me feel at ease while also finding ways to help me to open up without it feeling forced or scary. I looked forward to talking to her each week. 12 week trauma client

"I joined TRCIC in January 2023 and what a breath of fresh air it is to work in such an openly diverse and supportive environment working towards a profound cause. It's an absolute privilege to be a part of this wonderful team"

**TRCIC Team Member** 

Whole team training days give me the opportunity to meet, share and learn with colleagues, develop professionally and come away feeling resourced and supported to continue my practice.

**TRCIC** Counsellor

## How you can work with TRCIC

Book 1-2-1 Counselling or Trauma Focused Therapy Sessions

Apply for a role as an experienced or student counsellor, join our operations team, or join us as a volunteer







Join our Lived Experience Community

## Visit our website or email: hello@trcic.co.uk



www.trcic.org